



# Certificate

Certificate number: 2012 - 001

Based on certification examination in conformity with defined requirements in ISO/IEC 17021:2011 and ISO/IEC 27006:2011, the Information Security Management System as defined and implemented by

**Google Inc.\***

located in Mountain View, California, United States of America, is compliant with the requirements as stated in the standard:

**ISO/IEC 27001:2005**

Issue date of certificate: May 11, 2012

Re-issue date of certificate: April 14, 2014

Expiration date of certificate: April 18, 2015

Ernst & Young CertifyPoint B.V. will, according to the certification agreement (dated May 11, 2012), perform surveillance audits and acknowledges the certificate until the expiration date of the certificate.

*\*This certificate is applicable for the key components, assets and locations as described in the scoping section on the back of this certificate, with regard to the specific requirements for information security as stated in the 'Google ISO 27001 Implementation Manual,' version 2.4, approved on March 10, 2014.*

**drs. R. Toppen RA**  
**Director EY CertifyPoint**

## Google Inc. Scoping for certificate 2012-001

The functional scope of this ISO/IEC 27001:2005 Certification is bounded by the Google Apps for Business (and Google Apps for Education), Google Cloud Platform, Google Helpouts, Google Plus, Google Now, Google Analytics and Analytics Premium offerings and the data contained or collected by those offerings and specified facilities. The ISMS is centrally managed out of Google Inc. headquarters in Mountain View, California USA.

The in-scope applications, systems, people and processes are globally implemented and operated by teams out of an explicit set of offices and data centers that comprise the functional scope as specifically defined in the 'Google ISO 27001 Implementation Manual.' The listing below indicates which offerings by product are included in the scope of the ISMS.

- **Google Apps for Business and Google Apps for Education:** Gmail, Calendar, Drive, Docs, Sheets, Slides, Talk, Vault, Sites, Groups, Tasks, Contacts, Admin Console (formerly Control Panel or CPanel), Directory API (formerly Directory Sync tool and Provisioning API), Reports API (formerly Reporting and Audit API), SAML-based SSO API;
- **Google Cloud Platform:** Compute Engine, App Engine, Cloud SQL, Cloud Storage, Cloud Datastore, BigQuery;
- **Google Helpouts;**
- **Google Plus:** Plus, Hangouts;
- **Google Now;** and
- **Google Analytics and Google Analytics Premium.**

The ISMS mentioned in the above scope is restricted as defined in the 'Google ISO 27001 Implementation Manual' document, version 2.4, signed on March 10, 2014, by the Senior Manager Engineering Compliance as well as the 'Google ISO 27001 Scope and Bounds Assertion' (formal ISMS location listing document), version 1.0, signed on April 7, 2014 by the Senior Manager Engineering Compliance.