

Patient Reported Outcomes Instruments in Schizophrenia: A Review of Psychometric Properties

Aurelie Millier^{1*}, Emilie Clay¹, Insaf Charaf², Deven Chauhan³, Venkatesha Murthy³,
Mondher Toumi⁴, Nadia Cadi-Soussi⁵

¹Creativ-Ceutical, Paris, France

²Creativ-Ceutical, Tunis, Tunisia

³Takeda Pharmaceuticals, London, UK

⁴University Claude Bernard Lyon I, Lyon, France

⁵Takeda Pharmaceuticals, Zurich, Switzerland

Email: *ami@creativ-ceutical.com, ecl@creativ-ceutical.com, ich@creativ-ceutical.com, d.chauhan@tgrd.com,
venkatesha.murthy@takeda.com, mondher.toumi@univ-lyon1.fr, nadia.cadi-soussi@takeda.com

Received November 15, 2013; revised December 15, 2013; accepted December 22, 2013

Copyright © 2014 Aurelie Millier *et al.* This is an open access article distributed under the Creative Commons Attribution License, which permits unrestricted use, distribution, and reproduction in any medium, provided the original work is properly cited. In accordance of the Creative Commons Attribution License all Copyrights © 2014 are reserved for SCIRP and the owner of the intellectual property Aurelie Millier *et al.* All Copyright © 2014 are guarded by law and by SCIRP as a guardian.

ABSTRACT

Background: Interest in the self-perception of patients with mental illness is increasing because of the gap between the physician and patient perceptions of symptoms and drug side effects. Schizophrenia is one of the mental illnesses that cause the greatest difficulty in understanding the various physical and psychological impacts related to both symptoms and drug treatment. Thus, several patient-reported outcomes (PRO) have been developed to get a clearer understanding of patients' experience with their own illness and the treatment that they receive. **Objective:** The aim of this study was to identify all PRO questionnaires used in the evaluation of patients with schizophrenia, and to assess the quality of these questionnaires based on psychometric evidence. **Methods:** All PRO questionnaires used in the evaluation of patients with schizophrenia were identified using a search strategy in Pubmed, Medline, and the ISPOR website. PRO psychometric properties were extracted, and their level of validation was assessed. **Results:** The literature search resulted in the identification of 70 generic, mental health-specific or schizophrenia-specific instruments. These questionnaires were categorized according to measured domains. Six major domains were identified: health related quality of life (HRQoL), insight, depression/feelings, treatment related, illness symptoms, and caregiver/family. Questionnaires measuring other dimensions were classified as other (related to personality measurement, communication between patients and clinicians and services satisfaction). The review shows that the HRQoL questionnaires demonstrate the best psychometric properties. **Conclusion:** The assessments of these questionnaires, based on their psychometric evidence level, will allow researchers to choose the most appropriate PRO instruments, based on the instruments' ability to respond to the objectives of the study and on the rigor of their psychometric qualities. As schizophrenia is a multidimensional mental illness, we argue that a single PRO questionnaire is insufficient to obtain a clear understanding of the condition and treatment effects in patients with schizophrenia. Thus, we think that new PRO instruments in schizophrenia should be developed.

KEYWORDS

Schizophrenia; PRO; Validation; Psychometric Properties

1. Introduction

Schizophrenia is a chronic, severe, and disabling brain disorder [1]. Worldwide, approximately seven per thou-

sand adults (15 - 35 years old) develop schizophrenia during their lifetime [2]. The severity of the symptoms and long-lasting, chronic pattern of schizophrenia often cause a high degree of disability.

Three large concepts define the schizophrenia's symp-

*Corresponding author.

tomatology: positive symptoms, negative symptoms, and cognitive symptoms [3]. Positive symptoms include hallucinations, delusions and thought disorders. Negative symptoms are symptoms associated with disruptions to normal emotions and behaviors, such as lack of pleasure in everyday life or lack of ability to begin and sustain planned activities. Cognitive symptoms include poor executive functioning, trouble focusing or paying attention, and problems with working memory, and can cause great emotional distress.

Many hypotheses were generated in order to understand the causes of schizophrenia, but no single approach was sufficient. Thus, the development of treatment primarily aimed at elimination of symptoms [3]. Treatments include antipsychotic medications and various psychosocial therapies. Compliance with therapy allows the reduction and control of symptoms. However, it doesn't totally suppress them, and some residual symptoms have to be endured by patients with schizophrenia for a lifetime [3].

Multiple questionnaires exist to assess treatment benefit for patients with schizophrenia [4]. In a context where physicians and payers consider not only evidence-based information, but also patient-oriented criteria, it is necessary to distinguish between questionnaires answered by physicians also called clinician-reported outcomes (ClinROs), patient reported outcomes (PROs) and observer-reported/caregiver-reported outcomes (ObsROs), to capture a complete understanding of this patient population. According to the US Food and Drug Administration (FDA) definition (2010) [5], PROs are what patients report directly about their health condition, without any clinical interpretation by physicians or researchers. PROs present several advantages. First, PRO data are gathered from the information given directly by patients, without any clinical interpretation (improvement in clinical measures may not correspond to improvement from a patient's point of view) [4]. Second, some treatment effects are only perceived by patients and hence cannot be measured by physicians (e.g. pain) and are not accompanied by physical signs. Third, patient-rated outcomes engage the consumers/patients in their mental health care [4]. However, PROs in schizophrenia face a major limitation: psychiatric symptoms, such as hallucinations and delusions, may impact the patient's judgment and make it unreliable. The issue of insight may also be a hurdle. In spite of the potential difficulties in obtaining outcomes information from patients with certain types of mental illness, evidence suggests that even among those with chronic and severe mental illness, patients are able to evaluate their condition, and the information they provide is unique and invaluable [6]. A recent study has demonstrated that it is feasible to routinely collect mental health outcomes data from patients with schizophrenia in maintenance phase [7]. Although there is important on-

going clinical debate regarding whether or not PROs should be used in clinical trials to assess treatment efficacy, PROs in schizophrenia are widely used. Another generic limitation of PROs is that they are considered time-consuming, and that patients regard data collection as a burden [8]. They may suffer from what is called "survey fatigue" and become reluctant to fill in questionnaires.

There exist over 3000 generic and disease-specific PRO instruments [9], and some are now widely used in research contexts. With the rising use of PROs in clinical settings or to support decision-making, researchers are now facing the issue of which instruments to choose. As such a review of the evidence concerning PROs in the complex field of schizophrenia would be beneficial. The aim of the present review is to conduct a systematic literature review to identify all PRO questionnaires used in the evaluation of patients with schizophrenia, and to evaluate the quality of these questionnaires based on their psychometric evidence directly related to samples of patients with schizophrenia.

2. Methods

2.1. Search Strategy

A computerized literature search was performed using Pubmed, Medline, and the ISPOR website (Table 1). The search was conducted by two reviewers. Additional references were selected through searching the references cited by the identified studies.

There were no language restrictions, as translations were done when required.

The two reviewers independently assessed the titles and abstracts of all collected publications for possible inclusion in the study; disagreements between reviewers were resolved by consensus.

2.2. Selection Criteria

Specific criteria guided the selection of articles and abstracts discussing the different PRO instruments. Based on the FDA definition of PRO, we selected only the patient-rated questionnaires. We extracted the target popu-

Table 1. Search strategy.

SOURCE	KEY WORDS	PRESELECTED REFERENCES #
	#1: "schizophrenia"/exp AND [abstracts]/lim	79,240
Embase + Medline	#2: "patient reported outcome" OR "patient-reported outcome" OR "pro"	121,681 results
	#1 AND #2	322 results
ISPOR	schizophrenia + patient-reported outcomes	103 results

lation (generic or specific), the dimensions, languages in which they are developed or translated, and the number of items. Also, we specified whether the article retrieved was dedicated to the PRO validation (described in the abstract) or only mentioned the PRO level of validity (not described in the abstract). Finally, we extracted psychometric properties such as reliability (internal consistency and reproducibility), validity (content validity and construct validity) and sensitivity to change. **Table 2** defines these parameters.

Reliability, validity and sensitivity to change were assessed by two trained analysts having at least 3 years' experience in the field. Analysts independently rated the level of reliability, validity and sensitivity to change as robust (++), moderate (+) or poor (-). Basically, analyses were considered robust when all evidence was provided in the publication, and suggested a high quality, as moderate when only part of the evidence was provided, and poor when not all analyses were performed, or when the level of evidence suggested a low quality.

The rating was based on the number and the kind of the analyses run, and obviously on their results. For example, if only the internal consistency is assessed but no test-retest analysis is performed, the reliability could not be rated as robust, as only one aspect of reliability was tested. When no quantitative results were reported in the publication to support authors' conclusions, analysts stated "not detailed". In other cases, analysts stated "not assessed".

3. Results

3.1. Overview of Studies

A large number of PRO questionnaires have been developed for patients with schizophrenia. A total of 177 abstracts were selected (114 from Embase/Medline, 51 from ISPOR and 12 from other sources). Excluded were 107 references that did not present any PRO for patients with schizophrenia, and finally 70 references were se-

lected in the present review. As outcomes in schizophrenia may be divided into several categories that are largely independent of each other, 10 domains were defined from the selected questionnaires, namely quality of life, depression/feelings, insight, treatment-related, illness symptoms, personality measure, social functioning, communication patient/clinician, services satisfaction and PRO related to caregiver and family burden. Below, we re-group PRO questionnaires according to their domains.

Although all psychometric characteristics were extracted from the 70 references, they could not be fully reported in this article. They are available on request.

3.2. Health Related Quality of Life Questionnaire (HRQoL)

Quality of life it is a complex multidimensional concept. It provides information about the patient's evaluation of life in its both positive and negative aspects. Several domains are included in the quality of life concept, such as job, housing, school, aspects of culture, values, spirituality, etc. Health is one of the most important dimensions of the QoL concept [10,11]. HRQoL measurement has become an important outcome both in health assessment and in judging clinical improvement [12,13]. Health care community argues that individual's health is a multidimensional concept including physical, mental and social domains [14]. It can also include emotional and behavioral components of well being and functioning. HRQoL represents, then, the patient's perception of his physical and mental health condition and of the functional impact of illness on them. In recent years, instruments to measure HRQoL in mental health have been progressively incorporated as a means of measuring the effects of interventions on symptoms and functioning.

Table 3 presents the 18 PRO instruments retrieved from our literature review that were used to evaluate HRQoL in schizophrenia.

The TOOL [15-18], a specific measure to assess

Table 2. Definition of psychometric properties.

	Definition
Reliability	The reliability of a questionnaire is the stability of a measurement instrument, that is, the extent to which the instrument yields the same results on repeated experiment when no change in the concept being measured has occurred [57,58]. It also includes internal consistency: the method assumes that the instrument contains multiples domains, each of which is scored and combined with the scores of the other domains to produce an overall score. Internal consistency ensures that the items included in a domain are all evaluating the same concept.
Validity	The validity of a questionnaire is the extent to which it measures what it is intended to measure. Validity must be determined, therefore, in relation to the purpose of the questionnaire [58,59]. Validity includes content validity and construct validity. Content validity is the relationship between the content and the purpose of the questionnaire, <i>i.e.</i> , whether or not there is a good match between the test specification and the task specification [59,60]. Construct validity is the extent to which a test's results measure a theoretical construct, such as ability or a personality trait [61].
Sensitivity to change	This evaluative dimension has two components: the degree to which true change in a variable or functional relation is captured by a measure and the latency between change in the variable and change in the measure [62,63].

Table 3. HRQoL PRO instruments.

General instrument characteristics					Articles information					
Name	Complete name	Generic/specific	Number of items	Dimensions	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
SLDS	Satisfaction with Life Domains Scale	Schizophrenia-specific	15	Home, neighborhood, food, clothing, health, cohabitants, friendships, family, relationships with other people, daily activity, freetime, leisure, services and facilities at place of residence, economic situation, place of residence compared with the hospital	Validation	Spanish	+	+	NA	Carlson [64]
S-QoL	Quality-of-Life Questionnaire in Schizophrenia	Schizophrenia-specific	41	Psychological well-being, self-esteem, relations with family, relations with friends, resilience, physical well-being, autonomy and sentimental life	Validation	French	++	-	+	Lançon [65] Auquier [66]
					Validation	English (UK)	++	-	+	Sapin [67]
W-QLI	Wisconsin Quality of Life Index	Severe mental illness specific	47	Satisfaction with life domains, occupational activities, symptoms, physical health, social relations/support, finances, psychological wellbeing, activities of daily living	Validation	French and English (Canada)	++	-	NA	Caron [68] Diaz [69]
SQLS	Schizophrenia Quality of Life Scale	Schizophrenia-specific	30	Psychological, motivation and energy, symptoms side-effects	Validation	English	+	-	+	Wilkinson [70]
					Validation	Japanese	+	+	NA	Kaneda [71]
					Validation	Chinese	+	++	++	Luo [72]
SQLS-4	Schizophrenia Quality of Life Scale-Revision 4	Schizophrenia	33	Psychosocial, vitality	Validation	Chinese	+	++	+	Kuo [73]
SWN—long form	Subjective Well-Being under Neuroleptics Scale—long form	Severe mental illness specific	38	Emotional regulation, mental functioning, self control, social integration, physical functioning	Validation	English	++	+	+	Naber [19,20]
SWN—short form	Subjective Well-Being under Neuroleptics Scale—short form	Severe mental illness specific	20	Emotional regulation, mental functioning, self control, social integration, physical functioning	Validation	English	++	+	NA	Lee [21]
S.QUA.L.A	Subjective Quality of Life Analysis	NA	• ND		Validation	French	-	+	NA	Nadalet [74]
Q-LES-Q	Quality of Life Enjoyment and Satisfaction Questionnaire	Mentally disabled patients	60	Physical health, subjective feelings, leisure activities, social relationships, general activities, satisfaction with medication and life satisfaction	Validation	Finnish	+	-	NA	Pitkänen [75]

Continued

Q-LES-Q-18	Quality of Life Enjoyment and Satisfaction Questionnaire	NA	18	ND	Validation	Hebrew, Arabic (Israël)	++	++	NA	Ritsner [76]
EQ-5D	EuroQol-5D	Generic	5	Mobility, self-care, usual activities, pain/discomfort, anxiety/depression	Validation	English, Danish, Franch, German, Greeck, Irish, Italian, Dutch, Portugese, Spanish	++	NA	+	Prieto [77,78]
HUI3	The Health Utilities Index Mark 3	Generic	8	Vision, hearing, speech, ambulation, dexterity, emotion, cognition, pain	Validation	Singapore	++	NA	NA	Luo [79]
TOOL	The Tolerability and Quality of Life Questionnaire	Severe mental illness specific	8	Mood, function capabilities, fatigue-weakness, weight gain, stiffness-tremor, physical restlessness, sexual dysfunction, dizziness nausea	Validation	Spanish	++	++	++	Montejo [15,16] Luis [18] Jönsson [17]
SOL	The Schizophrenia Quality of Life Scale	Schizophrenia-specific	74	Professional life, affective and sexual life, illness knowledge, relationship, life satisfaction, coping with drugs, drugs impact on the body, daily life, family relationship, future, security feeling, leisure, money management and autonomy	Validation	French	++	++	NA	Martin [80]
QOLM-S	The Quality of Life Measure for Persons with Schizophrenia	Schizophrenia	30	ND	Validation	NA	++	++	NA	Laliberte-Rudman [81]
SOAP-51	51-item Schizophrenia Outcomes Assessment Project	Schizophrenia	51	Satisfaction, self concept, work/role, mental health, interpersonal, medication effects, activities of daily living, and physical function	Validation	English (USA)	ND	ND	NA	Barr [82-84]
AQoL	Assessment of Quality of Life	Generic	15	ND	Validation	NA	ND	NA	++	Adams [85,86]
SF-36	Short Form 36 Health Survey	Generic	36	Vitality, physical functioning, bodily pain, general health perceptions, physical role, functioning, emotional role functioning, social role functioning, mental health	Mentioned	Singapore	ND	ND	NA	Ruppert [87]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

HRQoL impairment related to adverse events of anti-psychotic drugs using a 8-item specific scale, demonstrated the strongest psychometric properties. The SWN

questionnaire [19-21], like the TOOL, shows a high validity. However, reliability and sensitivity to change are less validated than those of the TOOL. The Schizophre-

nia Quality of Life Scale Revision 4 (SQLS-4) is the result of the several revisions made to the SQLS to improve its psychometric properties. The SQLS-R4 contains 33 items in two domains: psychosocial (20 items) and vitality (13 items). The Q-LES-Q-18 is a core subset of the Quality of Life Enjoyment and Satisfaction Questionnaire (Q-LES-Q) items that maintains the validity and psychometric properties of the basic version. It has the advantage of a 10-12 min administration time, compared to the basic Q-LES-Q, which took 40 - 45 min to complete. The EQ-5D and the SF-36 are widely used, and allow calculation of patient utility.

3.3. Insight PRO Instruments

Definition of insight has much evolved since recent decades: from a “patient’s awareness about a mental disorder that is either present or absent” [22-24] to “patient’s awareness that he or she is suffering from a mental illness, experiencing symptoms of that illness, in need of treatment, and that the cause of symptoms is the illness” [25,26].

Despite “insight” being primarily a clinician’s concept, there exist several self-rated instruments.

Four Insight PRO instruments were selected in this present study (Table 4). With no assessed sensitivity to change, the ABPS [27] shows high validity and reliability. The BCIS [28] has a high validity but reliability and sensitivity to change were not assessed.

3.4. Emotional Well Being

Learning how depression, stress and anxiety may affect patients with schizophrenia is one of the major concerns of clinicians nowadays. Depression is a frequently occurring symptom in schizophrenia. It is often under-recognised and under-treated. Few PRO instruments aim to measure symptoms of depression, or other feelings like anger.

Table 5 presents five depression/feeling PRO instruments, but no one has the psychometric properties required. Indeed, in the majority of these PRO instruments, neither the validity nor the reliability was assessed in the population of patients with schizophrenia.

3.5. Treatment-Related PRO Instruments

Neuroleptic medication is the most widely used treatment for schizophrenia. It is effective in reducing psychotic symptoms, but compliance is often poor because neuroleptic drugs are associated with a wide range of side-effects. Medication-related PRO instruments can measure different variables related to treatment: the response to the medication, the adherence or compliance to the treatment, or the side-effects.

Eleven treatment-related PRO instruments were selected (Table 6). In all of these PRO instruments, the sensitivity to change was not assessed. The LUNTERS [29], a 51-item specific scale, shows high validity and reliability.

Table 4. Insight PRO instruments.

General instrument characteristics					Articles information					
Name	Complete name	Generic/Specific	Number of items	Dimensions	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
IS	The Birchwood Insight Scale	Mental illness-specific	8	Awareness, relabel, need of treatment	Validation	English (USA)	+	++	NA	Pedrelli [88]
					Validation	Italian				Roncone [89]
SAIQ	The Self-Appraisal of Illness Questionnaire	Mental illness-specific	17	Awareness of the illness, believes about illness consequences, awareness of the need of psychiatric treatment, importance worries about the illness	Mentioned	French	-	NA	NA	Travers [90]
BCIS	The Beck Cognitive Insight Scale	Psychotic disorder-specific	15	Self-reflectiveness, self-certainty	Validation	English (USA)	++	NA	NA	Beck [28]
ABPS	The Awareness of Being a Patient Scale	Schizophrenia	25	Recognition of the need for treatment in general, for neuroleptic medication and for participation in treatment and attitude toward psychiatric treatment, medication, treatment staff and peer patients	Validation	Japanese	++	++	NA	Hayashi [27]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

Table 5. Emotional well-being PRO instruments.

General instrument characteristics					Articles information					
Name	Complete name	Generic/ Specific	Number of items	Dimensions	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
BDI	The Beck Depression Inventory	Generic	21	Depression (unidimensional scale)	Mentioned	English (USA)	NA	+	NA	Bell [91]
PD-S	Paranoid-Depressivity Scale	NA	ND	ND	Validation	NA	NA	NA	NA	Schaeffer [92]
FBS	Frankfurt Self-feeling Scale (Frankfurter Befindlichkeitskala)	NA	ND	ND	Validation	NA	NA	NA	NA	Schaeffer [92]
SAEI-28	Suicide Anger Expression Inventory-28	NA	28	Suicide rumination, maladaptive expression, reactive distress, and adaptive expression	Validation	English (USA)	++	NA	NA	Osman [93]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

3.6. Illness Symptom PRO Instruments

Fifteen illness symptom PRO instruments were selected.

Table 7 shows that sensitivity to change was not assessed for all these PRO instruments. Only the WHO-DAS-II [30] 32-item scale has high validity and reliability. PNS-Q [31], TEPS [32,33], RAS [34] and ReSUS [35] have high validity and average reliability. Only SHAPS [36] presents average validity and high reliability. The PPS scales [37-40] present average reliability and validity.

3.7. Caregiver or Family PRO Instruments

Successful treatment of schizophrenia often involves the patients being supported in their day-to-day functions by a family member or caregiver. This role carries a heavy responsibility but has received a disproportionately low level of attention. The level of support required varies widely from patient to patient, depending upon the severity of disease symptoms; for example, those with minimal levels of cognitive functioning often require full-time supervision.

Families and caregivers need access to a support network, as their role in the patient's recovery is often long term and can be quite demanding physically, emotionally, financially, and in terms of time.

In this review, authors considered that instruments assessing caregiver's burden were PROs and not ObsROs, as they describe the respondent's burden, not the patient's burden.

Eight caregiver or family PRO instruments were selected. **Table 8** shows that sensitivity to change was not assessed for any of these questionnaires. Both the ECI [20,41], a 66-item mental illness-specific scale, and the IEQ [42], a 31-item schizo-specific scale, have high va-

lidity and reliability. Three other questionnaires present high validity and average reliability: the S-CGQoL [43], the PFBS [44] and the FAS [45,46].

3.8. Other PROs for Patients

Other questionnaires may also be used in the population of patients with schizophrenia. **Table 9** includes twelve PRO instruments that are classified according to measured dimensions. The dimensions measured in these twelve questionnaires are: personality, social functioning, communication (patient/client), service satisfaction, and overall knowledge and understanding of schizophrenia. Both validity and reliability are high for the CSQ [47], an 8-item generic scale. The sensitivity to change was, however, not assessed. Both the SFS [48-50] and the WRSE-38 [51], a schizo-specific scale, show high reliability and average validity and sensitivity to change. The PAI [52] has high validity and average reliability. Sensitivity to change was not assessed for this questionnaire. The KASQ [53], a 25-items specific scale, shows acceptable psychometric properties with a high reliability and average validity and sensitivity to change.

4. Discussion

Health Technology Assessment (HTA) is intended to provide a bridge between the world of research and the world of clinical decision-making [54]. Today, both worlds are willing to better involve the patient, to account for patient's perspective on the same level as the clinician's perspective. Willke *et al.* report that PROs have a significant role in the development and evaluation of new medicines [55]. Hence, PRO instruments were developed to bring a clearer comprehension of the patient's self-described status. Indeed, "many aspects of

Table 6. Treatment-related PRO instruments.

General instrument characteristics					Articles information					
Name	Complete name	Generic/specific	Number of items	Dimensions	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
SRA	The Subjects' Response to Antipsychotics Questionnaire	Antipsychotic treated patient-specific	74	Response to medication	Validation	NA	+	+	NA	Wolters [94]
DAI	The Drug Attitude Inventory	NA	30	Treatment adherence	Mentioned	NA English (USA)	NA	NA	NA	Naber [19] Awad [95]
MARS	The Medication Adherence Rating Scale	Psychotic disorder-specific	10	Treatment adherence	Validation	English (UK)	+	-	NA	Fialko [96]
-	The Self-Report Scale Predictive of Drug Compliance in Schizophrenics	Schizophrenia	30	Treatment compliance	Validation	English (UK)	NA	NA	NA	Hogan [97]
RAD-I	Reasons for Antipsychotic Discontinuation/Continuation	Schizophrenia	ND	Treatment discontinuation/continuation	Mentioned	NA	NA	NA	NA	Chen [98] Nyhuis [99]
LUNBERS	The Liverpool University Neuroleptic Side Effect Rating Scale	Antipsychotic treated patient-specific	51	Side-effect	Validation	NA	++	++	NA	Lambert [29]
SWAM	The Satisfaction with Antipsychotic Medication scale	Antipsychotic treated patient-specific	33	Satisfaction with medication	Validation	English (UK)	+	+	NA	Rofail [100]
BEMIB	The Brief Evaluation of Medication Influences and Beliefs	Antipsychotic treated patient-specific	8	Medication influence	Validation	NA	NA	NA	NA	Dolder [101]
UKU-SERS-Pat	The Self Rating Version of the UKU Side Effect Rating Scale	Antipsychotic treated patient-specific	48	Side-effect	Validation	Swedish	+	NA	NA	Lindström [102]
PETIT	The Personal Evaluation of Transition in Treatment Scale	NA	30	Antipsychotic treated patient-specific	Mentioned	NA	NA	NA	NA	Naber [103]
STAR-P	The Scale to Assess the Therapeutic Relationship—Patient Scale	Antipsychotic treated patient-specific	12	Therapeutic relationship	Validation	Swedish	NA	NA	NA	McGuire-Snieckus [103]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

patients' experiences with illness, medication, and health care are best captured from PROs" [56].

The present study identified 70 PRO instruments that are used in patients with schizophrenia. Their quality assessment was based on a number of essential properties that define a high-quality instrument.

Moreover, a correctly developed PRO should satisfy psychometric properties: it has to be reliable and valid (including responsive to underlying change). Content validity is a critical aspect to be considered in that context [5]. Also, construct validity (whether the structure of

the scale includes a single or multiple domains) should be thoroughly tested using appropriate methodology in order to justify the use of scale or summary scores. These properties were the basic criteria in our assessment of PRO instruments presented here.

In addition, these standards must be maintained throughout every target language population. In order to ensure that developmental standards are consistent in translated versions of a PRO instrument, the translated instrument undergoes a process known as linguistic validation in which the preliminary translation is adapted to

Table 7. Illness symptom PRO instruments.

General instrument characteristics						Articles information				
Name	Complete name	Concept being measured	Generic/ Specific	Number of items	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
BSI	The Brief Symptom Inventory	Symptom/ diagnosis	NA	53	Validation	English (Australia)	+	NA	NA	Preston [104]
PNS-Q	The Positive and Negative Symptoms Questionnaire	Symptom/ diagnosis	Schizophrenia	68	Validation	NA Hebrew (Israel)	++	+	NA	Iancu [31]
MIS	The Magical Ideation Scale	Symptom/ diagnosis	Schizophrenia	68	Validation	Turkish	NA	NA	NA	Atbasoglu [105]
SHAPS	The Snaith-Hamilton Pleasure Scale	Anhedonia	Mental illness-specific	14	Validation	Dutch	+	++	NA	Franken [36]
TEPS	The Temporal Experience Pleasure Scale	Anhedonia	NA	18	Validation	French	++	+	NA	Loas [32] Favrod [33]
ESI	The Eppendorf Schizophrenia Inventory	Subjective experiences	Schizophrenia	40	Validation	Italian, German	NA	NA	NA	Galeazzi [106] Mass [107]
FCQ	The Frankfurt Complaint Questionnaire	Subjective experiences	Psychotic-specific	98	Validation	Spanish	NA	NA	NA	Cuesta [108]
RAS	The Recovery Assessment Scale	Recovery	NA	24	Validation	English (Australia)	++	+	NA	McNaught [34]
PPS-PhysAnh	Psychosis Proneness Scales-Physical Anhedonia Scale	Physical anhedonia	Mental illness-specific	61	Validation	English (USA)	+	+	NA	
PPS-PerAb	Psychosis Proneness Scales-Perceptual Aberration Scale	Perceptual aberration	Mental illness-specific	35	Validation	English (USA)	+	+	NA	Horan [37] Assouly-Besse [38]
PPS-MIS	Psychosis Proneness Scales-Magical Ideation Scale	Magical ideation	Mental illness-specific	30	Validation	English (USA)	+	+	NA	Loas [39] Scherbarth-Roschmann [40]
PPS-ImpNon	Psychosis Proneness Scales-Impulsive Nonconformity Scale	Impulsive nonconformity	Mental illness-specific	51	Validation	English (USA)	+	+	NA	
PPS-SocAnh	Psychosis Proneness Scales-Social Anhedonia Scale	Social anhedonia	Mental illness-specific	40	Validation	English (USA)	NA	NA	NA	
ReSUS	Reasons for Substance Use in Schizophrenia Scale	Reasons for substance use	Schizophrenia	40	Validation	English (UK)	++	+	NA	Gregg [35]
WHODAS-II	The WHO Disability Assessment Schedule	Disability	NA	32	Validation	English (USA)	++	++	NA	McKibbin [30]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

reflect cultural and linguistic differences between diverse target populations.

We found that the TOOL is the most validated HRQoL PRO and appears to be the most appropriate scale for patients with schizophrenia, even if it is specific to a wider

population (severe mental illness population). In addition, the SQLS-R4 has been translated into 52 languages through standardized procedures (*i.e.*, forward translation, reconciliation, and back translation), which makes it a very interesting tool for large international comparison.

Table 8. Caregiver or family PRO instruments.

General instrument characteristics						Articles information				
Name	Complete name	Concept being measured	Generic/ Specific	Number of items	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
QOF	The Questionnaire on the Opinions of the Family	Opinion of the Family	Schizophrenia	35	Validation	German	++	NA	NA	Kallert [109]
S-CGQoL	The Schizophrenia Caregiver Quality of Life Questionnaire	Caregiver quality of life	Schizophrenia	25	Validation	French	++	+	NA	Richieri [43]
PFBS	The Perceived Family Burden Scale	Family burden	NA	24	Validation	English (Canada)	++	+	NA	Levene [44]
ECI	The Experience of Caregiving Inventory	Caregiver quality of life	Mental illness-specific	66	Validation	Chinese	++	++	NA	Naber [20] Lau [41]
-	The Burden Inventory for Relatives of Persons with Psychotic Disturbances	Family burden	Psychotic disorder-specific	ND	Validation	Swedish	NA	NA	NA	Hjärthag [110]
FEICS	The Family Emotional Involvement and Criticism Scale	Expressed emotion	Psychotic disorder-specific	ND	Validation	German	NA	NA	NA	Kronmüller [111]
FAS	The Family Attitude Scale	Expressed emotion	Schizophrenia	30	Validation Mentioned	Japanese Chinese	++	+	NA	Fujita [45] Li [46]
IEQ	The Involvement Evaluation Questionnaire	Caregiving experience	Schizophrenia	31	Validation	Chinese	++	++	NA	Chien [42]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

The BCIS seems to be the most widely used scale to assess patient insight, even though it was not evaluated for reliability and sensitivity to change. The BDI and BDI-II are used to assess depression for patients with schizophrenia, but the validity of the scales was not assessed for this population in particular. The LUNSERS questionnaire is the most widely used and validated questionnaire to evaluate side effects. The PPS is a complete set of scales to measure symptoms of schizophrenia, but it is very large; it is composed of 5 scales with several dimensions themselves. In practice, only a part of this battery of scales is used, depending on the objective of the study.

It is noteworthy that no instrument has been developed in line with FDA requirements: when developing a PRO instrument, sponsors should explain the development process of several concepts: items generation, choice of the data collection method, choice of response options, evaluation of patient understanding, development of format, instructions and training, identification of preliminary scoring of items and domains, assessment of respondent and administrator burden, confirmation of the conceptual framework and finalization of the instrument [5]. Despite the high number of PROs identified in this study, qualitative and quantitative analyzes available for these scales tended to significantly reduce the number of well-validated questionnaires. Nevertheless we recommend that future researchers pay attention not only to the

basic criteria mentioned above, especially high psychometric properties, but also to the ability of PRO instruments to provide the desired information, and to the application for which the instrument is intended (research, evaluation, individual patient care or population assessment).

A limitation of this study was the lack of exhaustivity of the publications: most articles selected via the search strategy were retrieved and extracted, but some of them were not available at the time of the analysis, and only abstract information was included.

In addition to the particular attention needed around psychometric properties, our recommendation for new PROs to be developed includes the necessity to demonstrate a relative independence from existing instruments. It is of importance to identify broader PRO outcomes that are relevant to clinicians and key stakeholders, identifying the best possible measures to assess these, capturing treatment benefit from the patient perspective so that patient, clinicians and key stakeholders gain a better insight to the risks and benefits of new treatments.

5. Conclusions

The aim of this review was to identify all PRO questionnaires used in the evaluation of patients with schizophrenia, and to evaluate the quality of these questionnaires based on their psychometric evidence.

The results show that the HRQoL PROs are the most

Table 9. Other PRO instruments.

General instrument characteristics						Articles information				
Name	Complete name	Concept being measured	Generic/ Specific	Number of items	Type of study	Language	Validity	Reliability	Sensitivity to change	Reference
NEO-FFI	The NEO Five Factor Inventory	Personality measure	NA	60	Validation	English (USA)	NA	NA	NA	Bell [91]
EPQ	The Eysenck Personality Questionnaire	Personality measure	NA	90	Validation	English (USA)	NA	NA	NA	Bell [91]
BORRTI	The Bell Object Relations and Reality Testing Inventory	Personality measure	NA	90	Validation	English (USA)	NA	NA	NA	Bell [91]
MMPI-2	The Minnesota Multiphasic Personality Inventory-Revised	Personality measure	Psychopathology-specific	ND	Validation	Korean	+	NA	NA	Park [112]
PAI	The Personality Assessment Inventory	Personality measure	Psychopathology-specific	344	Validation	English (Australia)	++	+	NA	Boyle [52]
SFS	The Social Functioning Scale	Social functioning	NA	15	Validation	English (UK, USA), Norwegian	+	++	+	Birchwood [48] Hellvin [49] Leifker [50]
2-COM	The Two-Way Communication Checklist	Communication patient/clinician	Schizophrenia	20	Validation	NA English (UK)	++	NA	NA	Naber [20] Van Os [113]
ASC-SR	The Approaches to Schizophrenia Communication-Self-Report	Communication patient/clinician	Schizophrenia	ND	Validation	English (USA)	NA	NA	NA	Dassori [114]
VSSS-54F	The Verona Service Satisfaction Scale-Patient Version	Communication patient/clinician	NA	54	Validation	French, Greek	NA	NA	NA	Corbiere [115] Bletsa [116]
CSQ-8	The Client Satisfaction Questionnaire	Services satisfaction	Generic	8	Validation	NA	++	++	NA	Larsen [47]
WRSE-38	The Work-Related Subjective Experience scale	Services satisfaction	Schizophrenia	38	Validation	English (Australia)	+	++	+	Waghorn [51]
KASQ	The Knowledge about Schizophrenia Questionnaire	Overall knowledge and understanding of schizophrenia	Schizophrenia-specific	25	Validation	English (India)	+	++	+	Ascher-Svanum [53]

++: Robust; +: Moderate; -: Poor; NA: Not Assessed; ND: Not Detailed.

numerous and the best validated in schizophrenia. Although selection of PROs should be based on the rigor of their psychometric properties, researchers should also focus on their ability to respond to objectives of their study.

As schizophrenia is a multi-dimensional mental illness,

we argue that today, the validity of PRO questionnaires is insufficient to obtain a clear comprehension of the condition and treatment effects in patients with schizophrenia. Thus, we think that new PRO instruments in schizophrenia should be developed in order to reach the full spectrum of possible outcomes related to the disease

and its treatment.

REFERENCES

- [1] D. T. Y. Tsoi, M. D. Hunter and P. W. R. Woodruff, "History, Aetiology, and Symptomatology of Schizophrenia," *Psychiatry*, Vol. 7, No. 10, 2008, pp. 404-409. <http://dx.doi.org/10.1016/j.mppsy.2008.07.010>
- [2] S. Saha, D. Chant, J. Welham and J. McGrath, "A Systematic Review of the Prevalence of Schizophrenia," *PLOS Medicine*, Vol. 2, No. 5, 2005, p. e141. <http://dx.doi.org/10.1371/journal.pmed.0020141>
- [3] "Schizophrenia," NIH Publication No. 09-3517, Revised 2009.
- [4] R. McCabe, M. Saidi and S. Priebe, "Patient-Reported Outcomes in Schizophrenia," *The British Journal of Psychiatry*, Vol. 191, 2007, pp. s21-s28. <http://dx.doi.org/10.1192/bjp.191.50.s21>
- [5] US Department of Health and Human Services, Food and Drug Administration, Center for Drug Evaluation and Research (CDER), Center for Biologics Evaluation and Research (CBER), Center for Devices and Radiological Health (CDRH), "Guidance for Industry Patient-Reported Outcome Measures: Use in Medical Product Development to Support Labeling Claims," December 2009.
- [6] L. J. Schmidt, A. M. Garratt and R. Fitzpatrick, "Instruments for Mental Health: A Review Report from the Patient-Reported Health Instruments Group (Formerly the Patient-Assessed Health Outcomes Programme) to the Department of Health," September 2000.
- [7] R. Hunter, R. Cameron and J. Norrie, "Using Patient-Reported Outcomes in Schizophrenia: The Scottish Schizophrenia Outcomes Study," *Psychiatric Services*, Vol. 60, No. 2, 2009, pp. 240-245. <http://dx.doi.org/10.1176/appi.ps.60.2.240>
- [8] R. Fitzpatrick, A. E. Fletcher, S. M. Gore, D. Jones, D. J. Spiegelhalter and D. R. Cox, "Quality of Life Measures in Health Care," *British Medical Journal*, Vol. 305, No. 6861, 1992, pp. 1074-1077. <http://dx.doi.org/10.1136/bmj.305.6861.1074>
- [9] MRC, "Patient Reported Outcome Measures (PROMs): Identifying UK Research Priorities," Medical Research Council, London, 2009.
- [10] M. Nussbaum and A. Sen, "The Quality of Life," Clarendon Press, Oxford, 1993.
- [11] D. Gregory, R. Johnston, G. Pratt, M. Watts and S. Whatmore, "Quality of Life. Dictionary of Human Geography," 5th Edition, Wiley-Blackwell, Oxford, 2009.
- [12] B. Spilker, "Quality of Life and Pharmacoeconomics in Clinical Trials," 2nd Edition, Lippincott-Raven, Philadelphia, 1996.
- [13] P. A. Ganz, "Impact of Quality of Life Outcomes on Clinical Practice," *Oncology (Williston Park)*, Vol. 9, Supplement 11, 1995, pp. 61-65.
- [14] Centers for Disease Control and Prevention, "Health-Related Quality of Life (HRQOL)," 2011. <http://www.cdc.gov/hrqol/>
- [15] A. L. Montejó, J. C. Lauffer, J. Cuervo, P. Rebollo, L. Cordero, T. Diez and J. Maurino, "Validation of a Specific Measure to Assess Healthrelated Quality of Life in Patients with Schizophrenia and Bipolar Disorder: The 'Tolerability and Quality of Life' (TOOL) Questionnaire," *Annals of General Psychiatry*, Vol. 10, 2011, p. 6.
- [16] A. Montejó, J. CorreasLauffer, F. Porras, T. Martín, P. Ruiz Carrasco, L. Cordero, T. Diez and J. Maurino, "Spanish Validation of Tool Questionnaire: A New Instrument to Assess Quality of Life in Patients with Schizophrenia and Bipolar Disorder," *European Psychiatry*, Vol. 24, Suppl. 1, 2009, p. S947.
- [17] L. Jönsson, A. Lang and E. Lindström, "TOOL: Multi-Attribute Utility Function Reflecting Patient Experience of Side Effects to Antipsychotic Therapy," *ISPOR 12th Annual European Congress*, Paris, 24-27 October 2009.
- [18] C. Luis, J. Maurino, A. L. Montejó, P. Rebollo, J. Cuervo, T. Diez, M. Tafalla and R. Hernandez, "The Spanish Version of the TOOL Questionnaire: A Useful Measure for Evaluating the HRQOL and Utilities from Schizophrenic and Bipolar Patients," (PMH43) *ISPOR 11th Annual European Congress*, Athens, 8-11 November, 2008.
- [19] D. Naber, S. Moritz, M. Lambert, F. G. Pajonk, R. Holzbach, R. Mass and B. Andresen, "Improvement of Schizophrenic Patients' Subjective Well-Being under Antipsychotic Drugs," *Schizophrenia Research*, Vol. 50, No. 1, 2001, pp. 79-88. [http://dx.doi.org/10.1016/S0920-9964\(00\)00166-3](http://dx.doi.org/10.1016/S0920-9964(00)00166-3)
- [20] D. Naber and A. Vita, "Tools for Measuring Clinical Effectiveness," *European Neuropsychopharmacology*, Vol. 14, Suppl. 4, 2004, pp. S435-S444. <http://dx.doi.org/10.1016/j.euroneuro.2004.08.002>
- [21] Y. W. Lee, J. H. Kim, J. H. Ann, S. E. Cho, J. Lee, M. K. Kim, S. J. Cho, I. H. Cho, S. J. Kim, Y. J. Lee and S. M. Bae, "Subjective Well-being in Patients with Schizophrenia Treated with Atypical Antipsychotics: The Impact of Psychopathology and Adverse Drug Effects," *Clinical Psychopharmacology and Neuroscience*, Vol. 3, 2010, pp. 149-155.
- [22] K. Jaspers, "General Psychopathology," Manchester University Press, Manchester, 1959.
- [23] A. Lewis, "The Psychopathology of Insight," *Journal of Medical Psychology*, Vol. 14, No. 4, 1934, pp. 332-348. <http://dx.doi.org/10.1111/j.2044-8341.1934.tb01129.x>
- [24] W. T. Carpenter Jr., J. S. Strauss and J. J. Bartko, "Flexible System for the Diagnosis of Schizophrenia: Report from the WHO International Pilot Study of Schizophrenia," *Science*, Vol. 182, No. 4118, 1973, pp. 1275-1278. <http://dx.doi.org/10.1126/science.182.4118.1275>
- [25] X. F. Amador, M. Flaum, N. C. Andreasen, D. H. Strauss, S. A. Yale, S. C. Clark and J. M. Gorman, "Awareness of Illness in Schizophrenia and Schizoaffective and Mood Disorders," *Archives of General Psychiatry*, Vol. 51, No. 10, 1994, pp. 826-836. <http://dx.doi.org/10.1001/archpsyc.1994.03950100074007>
- [26] A. David, A. Buchanan, A. Reed and O. Almeida, "The Assessment of Insight in Psychosis," *The British Journal of Psychiatry*, Vol. 161, 1992, pp. 599-602.

- <http://dx.doi.org/10.1192/bjp.161.5.599>
- [27] N. Hayashi, M. Yamashina and Y. Igarashi, "Awareness of Being a Patient and Its Relevance to Insight Into Illness in Patients With Schizophrenia," *Comprehensive Psychiatry*, Vol. 40, No. 5, 1999, pp. 377-385.
[http://dx.doi.org/10.1016/S0010-440X\(99\)90144-X](http://dx.doi.org/10.1016/S0010-440X(99)90144-X)
- [28] A. T. Beck, E. Baruch, J. M. Balter, R. A. Steer and D. M. Warman, "A New Instrument for Measuring Insight: The Beck Cognitive Insight Scale," *Schizophrenia Research*, Vol. 68, No. 2, 2004, pp. 319-329.
[http://dx.doi.org/10.1016/S0920-9964\(03\)00189-0](http://dx.doi.org/10.1016/S0920-9964(03)00189-0)
- [29] T. J. Lambert, N. Cock, S. J. Alcock, D. L. Kelly and R. R. Conley, "Measurement of Antipsychotic-Induced Side Effects: Support for the Validity of a Self-Report (LUNTERS) versus Structured Interview (UKU) Approach to Measurement," *Human Psychopharmacology*, Vol. 18, No. 5, 2003, pp. 405-411.
<http://dx.doi.org/10.1002/hup.495>
- [30] C. McKibbin, T. L. Patterson and D. V. Jeste, "Assessing Disability in Older Patients with Schizophrenia. Results from the WHODAS-II," *The Journal of Nervous and Mental Disease*, Vol. 192, No. 6, 2004, pp. 405-413.
<http://dx.doi.org/10.1097/01.nmd.0000130133.32276.83>
- [31] I. Iancu, A. Poreh, B. Lehman, E. Shamir and M. Kotler, "The Positive and Negative Symptoms Questionnaire: A Self-Report Scale in Schizophrenia," *Comprehensive Psychiatry*, Vol. 46, No. , 2005, pp. 61-66.
<http://dx.doi.org/10.1016/j.comppsy.2004.07.014>
- [32] G. Loas, J. L. Monestes, A. Ameller, M. Bubrovsky, V. Yon, J. Wallier, S. Berthoz and M. Corcos, "Traduction et Etude de Validation de la Version Française de L'échelle d'Expérience Temporelle du Plaisir," *Annales Médico-Psychologiques*, Vol. 167, No. 9, 2008, pp. 1-17.
- [33] J. Favrod, F. Ernst, F. Giuliani and C. Bonsack, "Validation of the Temporal Experience of Pleasure Scale (TEPS) in a French-Speaking Environment," *L'Encéphale*, Vol. 35, No. 3, 2008, pp. 241-248.
<http://dx.doi.org/10.1016/j.encep.2008.02.013>
- [34] M. McNaught, P. Caputi, L. G. Oades and F. P. Deane, "Testing the Validity of the Recovery Assessment Scale Using an Australian Sample," *Australian and New Zealand Journal of Psychiatry*, Vol. 41, No. 5, 2007, pp. 450-457.
<http://dx.doi.org/10.1080/00048670701264792>
- [35] L. Gregg, C. Barrowclough and G. Haddock, "Development and Validation of a Scale for Assessing Reasons for Substance Use in Schizophrenia: The ReSUS Scale," *Addictive Behaviors*, Vol. 34, No. 10, 2009, pp. 830-837.
<http://dx.doi.org/10.1016/j.addbeh.2009.03.004>
- [36] I. H. Franken, E. Rassin and P. Muris, "The Assessment of Anhedonia in Clinical and Non-Clinical Populations: Further Validation of the Snaith-Hamilton Pleasure Scale (SHAPS)," *Journal of Affective Disorders*, Vol. 99, No. 1, 2007, pp. 83-89.
<http://dx.doi.org/10.1016/j.jad.2006.08.020>
- [37] W. P. Horan, S. P. Reise, K. L. Subotnik, J. Ventura and K. H. Nuechterlein, "The Validity of Psychosis Proneness Scales as Vulnerability Indicators in Recent-Onset Schizophrenia Patients," *Schizophrenia Research*, Vol. 100, No. 1, 2008, pp. 224-236.
<http://dx.doi.org/10.1016/j.schres.2007.12.469>
- [38] F. Assouly-Besse, S. Dollfus and M. Petit, "Traduction française des Questionnaires d'Anhédoniesociale et Physique de Chapman: Validation de la Traduction française à Partir de Témoins et de Patients Schizophrènes," *L'Encéphale*, Vol. 21, 2012, pp. 273-284.
- [39] G. Loas and P. Boyer, "Evaluation of Anhedonia in Psychopathology: Second Study of the Validation of the French Version of the Chapman and Chapman Physical Anhedonia Scale. Study of 356 Persons," *Annales Médico-Psychologiques*, Vol. 152, No. 4, 1994, pp. 256-259.
- [40] P. Scherbarth-Roschmann and M. Hautzinger, "Psychosis Proneness and Clinical Psychopathology: Positive and Negative Symptoms," *Zeitschrift Für Klinische Psychologie*, Vol. 20, 1991, pp. 371-378.
- [41] D. Y. K. Lau and A. H. T. Pang, "Validation of the Chinese Version of Experience of Caregiving Inventory in Caregivers of Persons Suffering from Severe Mental Disorders," *Hong Kong Journal of Psychiatry*, Vol. 17, No. 1, 2007, pp. 24-31.
- [42] W. T. Chien and S. W. Chan, "Validation of the Chinese Version of the Involvement Evaluation Questionnaire," *Hong Kong Journal of Psychiatry*, Vol. 18, No. 1, 2008, pp. 6-14.
- [43] R. Richieri, L. Boyer, G. Reine, A. Loundou, P. Auquier, C. Lançon and M. C. Simeoni, "The Schizophrenia Caregiver Quality of Life Questionnaire (S-CGQoL): Development and Validation of an Instrument to Measure Quality of Life of Caregivers of Individuals with Schizophrenia," *Schizophrenia Research*, Vol. 126, No. 1, 2011, pp. 192-201.
<http://dx.doi.org/10.1016/j.schres.2010.08.037>
- [44] J. E. Levene, W. J. Lancee and M. V. Seeman, "The Perceived Family Burden Scale: Measurement and Validation," *Schizophrenia Research*, Vol. 22, No. 2, 1996, pp. 151-157.
[http://dx.doi.org/10.1016/S0920-9964\(96\)00071-0](http://dx.doi.org/10.1016/S0920-9964(96)00071-0)
- [45] H. Fujita, S. Shimodera, Y. Izumoto, S. Tanaka, M. Kii, Y. Mino and S. Inoue, "Family Attitude Scale: Measurement of Criticism in the Relatives of Patients with Schizophrenia in Japan," *Psychiatry Research*, Vol. 110, No. 3, 2002, pp. 273-280.
[http://dx.doi.org/10.1016/S0165-1781\(02\)00108-7](http://dx.doi.org/10.1016/S0165-1781(02)00108-7)
- [46] Z. Li and D. Arthur, "A Study of Three Measures of Expressed Emotion in a Sample of Chinese Families of a Person with Schizophrenia," *Journal of Psychiatric and Mental Health Nursing*, Vol. 12, No. 4, 2005, pp. 431-438.
<http://dx.doi.org/10.1111/j.1365-2850.2005.00858.x>
- [47] D. L. Larsen, C. C. Attkisson, W. A. Hargreaves and T. D. Nguyen, "Assessment of Client/Patient Satisfaction: Development of a General Scale," *Evaluation and Program Planning*, Vol. 2, No. 3, 1979, pp. 197-207.
[http://dx.doi.org/10.1016/0149-7189\(79\)90094-6](http://dx.doi.org/10.1016/0149-7189(79)90094-6)
- [48] M. Birchwood, J. Smith, R. Cochrane, S. Wetton and S. Copestake, "The Social Functioning Scale. The Development and Validation of a New Scale of Social Adjustment for Use in Family Intervention Programmes with Schizophrenic Patients," *The British Journal of Psychiatry*, Vol. 157, 1990, pp. 853-859.
<http://dx.doi.org/10.1192/bjp.157.6.853>

- [49] T. Hellvin, K. Sundet, A. Vaskinn, C. Simonsen, T. Ueland, O. A. Andreassen and I. Melle, "Validation of the Norwegian version of the Social Functioning Scale (SFS) for Schizophrenia and Bipolar Disorder," *Scandinavian Journal of Psychology*, Vol. 51, No. 6, 2010, pp. 525-533. <http://dx.doi.org/10.1111/j.1467-9450.2010.00839.x>
- [50] F. R. Leifker, T. L. Patterson, R. K. Heaton and P. D. Harvey, "Validating Measures of Real-World Outcome: The Results of the VALERO Expert Survey and RAND Panel," *Schizophrenia Bulletin*, Vol. 37, No. 2, 2009, pp. 334-343.
- [51] G. Waghorn, D. Chant and R. King, "Work-related Subjective Experiences among Community Residents with Schizoaffective Disorder," *Australian and New Zealand Journal of Psychiatry*, Vol. 39, No. 4, 2005, pp. 288-299. <http://dx.doi.org/10.1080/j.1440-1614.2005.01567.x>
- [52] G. J. Boyle and T. J. Lennon, "Examination of the Reliability and Validity of the Personality Assessment Inventory," *Journal of Psychopathology and Behavioral Assessment*, Vol. 16, No. 3, 1994, pp. 173-187. <http://dx.doi.org/10.1007/BF02229206>
- [53] H. Ascher-Svanum, "Development and Validation of a Measure of Patients' Knowledge about Schizophrenia," *Psychiatric Services*, Vol. 50, No. 4, 1999, pp. 561-563.
- [54] R. N. Battista, "The scientific Basis of Health Services," BMJ Publishing Group, London, 1996.
- [55] R. J. Willke, L. B. Burke and P. Erickson, "Measuring Treatment Impact: A Review of Patient-Reported Outcomes and Other Efficacy Endpoints in Approved Product Labels," *Controlled Clinical Trials*, Vol. 25, No. 6, 2004, pp. 535-552. <http://dx.doi.org/10.1016/j.cct.2004.09.003>
- [56] N. E. Rothrock, K. A. Kaiser and D. Cella, "Developing a Valid Patient-Reported Outcome Measure," *Clinical Pharmacology & Therapeutics*, Vol. 90, No. 5, 2011, pp. 737-742. <http://dx.doi.org/10.1038/clpt.2011.195>
- [57] M. Terre and K. D. Blanche, "Research in Practice: Applied Methods for the Social Sciences," 2nd Edition, UTC Press, 2008.
- [58] M. J. Miller, "Reliability and Validity," RES 600: Graduate Research Methods, Western International University.
- [59] M. Rothman, L. Burke, P. Erickson, et al., "Use of Existing Patient-Reported Outcome (PRO) Instruments and Their Modification: The ISPOR Good Research Practices for Evaluating and Documenting Content Validity for the Use of Existing Instruments and Their Modification PRO Task Force Report," *Value Health*, Vol. 12, No. 8, 2009, pp. 1075-1083. <http://dx.doi.org/10.1111/j.1524-4733.2009.00603.x>
- [60] S. N. Haynes, D. C. S. Richard and E. S. Kubany, "Content Validity in Psychological Assessment: A Functional Approach to Concepts and Methods," *Psychological Assessment*, Vol. 7, No. 3, 1995, pp. 238-247. <http://dx.doi.org/10.1037/1040-3590.7.3.238>
- [61] M. H. Frost, B. B. Reeve, A. M. Liepa, J. W. Stauffer and R. D. Hays, "Mayo/FDA Patient-Reported Outcomes Consensus Meeting Group. What Is Sufficient Evidence for the Reliability and Validity of Patient-Reported Outcome Measures?" *Value Health*, Vol. 10, Supplement 2, 2007, pp. S94-S105. <http://dx.doi.org/10.1111/j.1524-4733.2007.00272.x>
- [62] M. Hersen, "Clinician's Handbook of Adult Behavioral Assessment," Elsevier Academic Press, San Diego, 2006, p. 32.
- [63] P. W. Stratford, J. M. Binkley, D. L. Riddle and G. H. Guyatt, "Sensitivity to change of the Roland-Morris Back Pain Questionnaire: Part 1," *Physical Therapy*, Vol. 78, 1998, pp. 1186-1196.
- [64] J. Carlson, S. Ochoa, J. M. Haro, G. Escartín, M. Ahuir, A. Gutierrez-Zotes, M. Salamero, J. Valero, S. Cañizares, M. Bernardo, J. Cañete and P. Gallo, "Adaptation and Validation of the Quality-of-Life Scale: Satisfaction with Life Domains Scale by Baker and Intagliata," *Comprehensive Psychiatry*, Vol. 50, No. 1, 2009, pp. 76-80. <http://dx.doi.org/10.1016/j.comppsy.2008.05.008>
- [65] C. Lançon, G. Reine, M. C. Simeoni, V. Aghababian and P. Auquier, "Développement et Validation d'un Instrument d'Auto-Évaluation de la Qualité de vie des Patients Souffrant de Schizophrénie: La S-QoL," *L'Encéphale*, Vol. 33, No. 3, 2007, pp. 277-284. [http://dx.doi.org/10.1016/S0013-7006\(07\)92040-0](http://dx.doi.org/10.1016/S0013-7006(07)92040-0)
- [66] P. Auquier, M. C. Simeoni, C. Sapin, G. Reine, V. Aghababian, J. Cramer and C. Lançon, "Development and Validation of a Patient-Based Health-Related Quality of Life Questionnaire in Schizophrenia: The S-QoL," *Schizophrenia Research*, Vol. 63, No. 1-2, 2003, pp. 137-149. [http://dx.doi.org/10.1016/S0920-9964\(02\)00355-9](http://dx.doi.org/10.1016/S0920-9964(02)00355-9)
- [67] C. Sapin, P. Auquier, S. Robitail and M. C. Simeoni, "Preliminary Validation of the English Version of the Schizophrenia Quality of Life (S-QoL) Scale," ISPOR Tenth Annual European Congress, Dublin, 2007.
- [68] J. Caron, M. Corbière, C. Mercier, P. Diaz, N. Ricard and A. Lesage, "The Construct Validity of the Client Questionnaire of the Wisconsin Quality of Life Index—A Cross-Validation Study," *International Journal of Methods in Psychiatric Research*, Vol. 12, No. 3, 2013, pp. 128-138.
- [69] P. Diaz, C. Mercier, R. Hachey, J. Caron and G. Boyer, "An Evaluation of Psychometric Properties of the Client's Questionnaire of the Wisconsin Quality of Life Index-Canadian Version (CaW-QLI)," *Quality of Life Research*, Vol. 8, No. 6, 1999, pp. 509-514. <http://dx.doi.org/10.1023/A:1008970321690>
- [70] G. Wilkinson, B. Hesdon, D. Wild, R. Cookson, C. Farina, V. Sharma, R. Fitzpatrick and C. Jenkinson, "Self-Report Quality of Life Measure for People with Schizophrenia: The SQLS," *The British Journal of Psychiatry*, Vol. 177, 2011, pp. 42-46. <http://dx.doi.org/10.1192/bjp.177.1.42>
- [71] Y. Kaneda, A. Imakura, A. Fujii and T. Ohmori, "Schizophrenia Quality of Life Scale: Validation of the Japanese Version," *Psychiatry Research*, Vol. 113, No. 1, 2002, pp. 107-113. [http://dx.doi.org/10.1016/S0165-1781\(02\)00240-8](http://dx.doi.org/10.1016/S0165-1781(02)00240-8)
- [72] N. Luo, B. K. Seng, F. Xie, S. C. Li and J. Thumboo, "Psychometric Evaluation of the Schizophrenia Quality of Life Scale (SQLS) in English- and Chinese-Speaking Asians in

- Singapore," *Quality of Life Research*, Vol. 17, No. 1, 2007, pp. 115-122.
<http://dx.doi.org/10.1007/s11136-007-9278-1>
- [73] P. J. Kuo, M. J. Chen-Sea, R. B. Lu, M. S. Chung, C. C. Kuo, W. C. Huang and H. I. Ma. "Validation of the Chinese Version of the Schizophrenia Quality of Life Scale Revision 4 (SMLS-R4) in Taiwanese Patients with Schizophrenia," *Quality of Life Research*, Vol. 16, No. 9, 2007, pp. 1533-1538. <http://dx.doi.org/10.1007/s11136-007-9262-9>
- [74] L. Nadalet, F. S. Kohl, D. Pringuey and F. Berthier, "Validation of a Subjective Quality of Life Questionnaire (S.QUA.LA) in Schizophrenia," *Schizophrenia Research*, Vol. 76, No. 1, 2005, pp. 73-81.
<http://dx.doi.org/10.1016/j.schres.2004.09.017>
- [75] A. Pitkänen, M. Välimäki, J. Endicott, J. Katajisto, T. Luukkaala, M. Koivunen, L. Kuosmanen and H. Hätönen, "Assessing Quality of Life in Patients with Schizophrenia in an Acute Psychiatric Setting: Reliability, Validity and Feasibility of the EQ-5D and the Q-LES-Q," *Nordic Journal of Psychiatry*, Vol. 66, No. 1, 2012, pp. 19-25.
<http://dx.doi.org/10.3109/08039488.2011.593099>
- [76] M. Ritsner, R. Kurs, A. Gibel, Y. Ratner and J. Endicott, "Validity of an Abbreviated Quality of Life Enjoyment and Satisfaction Questionnaire (Q-LES-Q-18) for schizophrenia, Schizoaffective, and Mood Disorder Patients," *Quality of Life Research*, Vol. 14, No. 7, 2005, pp. 1693-1703. <http://dx.doi.org/10.1007/s11136-005-2816-9>
- [77] L. Prieto, D. Novick, J. A. Sacristán, E. T. Edgell and J. Alonso, "SOHO Study Group. A Rasch Model Analysis to Test the Cross-Cultural Validity of the EuroQoL-5D in the Schizophrenia Outpatient Health Outcomes Study," *Acta Psychiatrica Scandinavica*, Vol. 107, No. 416, 2003, pp. 24-29.
<http://dx.doi.org/10.1034/j.1600-0447.107.s416.6.x>
- [78] L. Prieto, J. A. Sacristán, J. A. Hormaechea, A. Casado, X. Badia and J. C. Gómez, "Psychometric Validation of a Generic Health-Related Quality of Life Measure (EQ-5D) in a Sample of Schizophrenic Patients," *Current Medical Research and Opinion*, Vol. 20, No. 6, 2004, pp. 827-835.
<http://dx.doi.org/10.1185/030079904125003674>
- [79] N. Luo, B. K. Seng, J. Thumboo, D. Feeny and S. C. Li, "A study of the Construct Validity of the Health Utilities Index Mark 3 (HUI3) in Patients with Schizophrenia," *Quality of Life Research*, Vol. 15, No. 5, 2006, pp. 889-898.
- [80] P. Martin, H. Caci, J. M. Azorin, J. Daléry, M. C. Hardy-Baylé, D. Etienne, D. Gérard, C. S. Peretti and S. O. L. Grouped'étude, "A New Patient Focused Scale for Measuring Quality of Life in Schizophrenic Patients: The Schizophrenia Quality of Life Scale (SOL)," *L'Encephale*, Vol. 31, No. 5, 2005, pp. 559-566.
[http://dx.doi.org/10.1016/S0013-7006\(05\)82415-7](http://dx.doi.org/10.1016/S0013-7006(05)82415-7)
- [81] D. Laliberte-Rudman, L. Hoffman, E. Scott and R. Renwick, "Quality of Life for Individuals with Schizophrenia: Validating an Assessment That Addresses Client Concerns and Occupational Issues," *Occupational Therapy Journal of Research: Occupation, Participation and Health*, Vol. 24, No. 1, 2004, pp. 13-21.
- [82] J. Barr, G. Schumacher and S. Ohman, "Comparison of Outcomes Reported by Individuals with Schizophrenia Residing in the Community and Objective Outcomes Reported by Caregivers," *ISPOR 10th Annual International Meeting*, Washington, DC, 20-23 October 2005.
- [83] J. Barr, G. Schumacher, S. Ohman and E. Mason, "Patient-Reported Outcomes: Do They Agree with Objective Caregiver-Reported Outcomes for Individuals with Schizophrenia Residing in the Community?" *ISPOR 7th Annual European Congress*, Hamburg, 24-26 October 2004.
- [84] J. T. Barr, G. E. Schumacher, E. Mason, S. Ohman and A. Hanson, "SOAP-51: A Quality of Life Survey for Community-Residing Individuals with Schizophrenia," *ISPOR 4th Annual European Congress*, Cannes, 11-13 November 2001.
- [85] J. Adams, C. Le Reun, S. Crowley, V. Nand, A. Eggleston and R. Schrover, "Valuation of Schizophrenia-Related Health States by the General Population Using the AQoL, Time Trade-Off and Visual Analogue Scales," *ISPOR 10th Annual International Meeting*, Washington, DC, 15-18 May 2005.
- [86] J. Adams, C. Le Reun, S. Crowley, V. Nand and A. Eggleston, "Schizophrenia and Quality of Life Assessments," (MH3) *ISPOR 7th Annual European Congress*, Hamburg, 24-26 October 2004.
- [87] A. Ruppert, R. Waldeck, P. Cislo, K. Pungner, T. Iwamoto, Y. Yuan, U. Ösby, S. Bristol-Myers and B. Waterloo, "Health-Related Quality of Life in Outpatients with Schizophrenia in Singapore," (PMH17) *ISPOR 6th Annual European Congress*, Hamburg, 9-11 November 2003.
- [88] P. Pedrelli, J. R. McQuaid, E. Granholm, T. L. Patterson, F. McClure, A. T. Beck and D. V. Jeste, "Measuring Cognitive Insight in Middle-Aged and Older Patients with Psychotic Disorders," *Schizophrenia Research*, Vol. 71, No. 2, 2004, pp. 297-305.
<http://dx.doi.org/10.1016/j.schres.2004.02.019>
- [89] R. Roncone, C. Tozzini, M. Mazza, A. de Risio, P. Giosuè, P. Morosini and M. Casacchia, "Validation of the Italian Version of the Self Report Insight Scale," *Epidemiologia e Psichiatria Sociale*, Vol. 12, No. 1, 2003, pp. 63-75. <http://dx.doi.org/10.1017/S1121189X00006060>
- [90] D. Travers, D. Levoyer and B. Millet, "Insight in Schizophrenia: Assessment of 31 Patients with Different Scales," *L'Encéphale*, Vol. 34, No. 1, 2008, pp. 66-72.
<http://dx.doi.org/10.1016/j.encep.2007.01.001>
- [91] M. Bell, J. Fiszdon, R. Richardson, P. Lysaker and G. Bryson, "Are Self-Reports Valid for Schizophrenia Patients with Poor Insight? Relationship of Unawareness of Illness to Psychological Self-Report Instruments," *Psychiatry Research*, Vol. 151, No. 1, 2007, pp. 37-46.
<http://dx.doi.org/10.1016/j.psychres.2006.04.012>
- [92] E. Schaeffer and J. Wciórka, "Self-Rating Scales in Schizophrenia: Assessment of the Practical Applicability of the Paranoid-Depression Scale (PD-S), the Frankfurt Self-Feeling Scale (FBS) and of Two Visual Analogue Scales," *Psychiatria Polska*, Vol. 37, No. 2, 2003, pp. 315-335.
- [93] A. Osman, P. M. Gutierrez, J. L. Wong, S. Freedenthal and C. L. Bagge, "Development and Psychometric Evaluation of the Suicide Anger Expression Inventory," *Journal of Psychopathology and Behavioral Assessment*, Vol. 32, No. 4, 2010, pp. 595-608.
<http://dx.doi.org/10.1007/s10862-010-9186-5>

- [94] H. A. Wolters, R. Knegeting, D. Wiersma and R. J. van den Bosch, "Evaluation of the Subjects' Response to Antipsychotics Questionnaire," *International Clinical Psychopharmacology*, Vol. 21, No. 1, 2006, pp. 63-69. <http://dx.doi.org/10.1097/01.yic.0000185023.55903.ba>
- [95] A. Awad, L. Voruganti, J. Mackell and C. Siu, "Subjective Tolerability with Ziprasidone Vs Haloperidol in Acute Schizophrenia," *ISPOR 8th Annual International Meeting*, Arlington, 18-21 May 2003.
- [96] L. Fialko, P. A. Garety, E. Kuipers, G. Dunn, P. E. Bebbington, D. Fowler and D. Freeman, "A Large-Scale Validation Study of the Medication Adherence Rating Scale (MARS)," *Schizophrenia Research*, Vol. 100, No. 1, 2008, pp. 53-59. <http://dx.doi.org/10.1016/j.schres.2007.10.029>
- [97] T. P. Hogan, A. G. Awad and R. Eastwood, "A Self-Report Scale Predictive of Drug Compliance in Schizophrenics: Reliability and Discriminative Validity," *Psychological Medicine*, Vol. 13, No. 1, 1983, pp. 177-183. <http://dx.doi.org/10.1017/S0033291700050182>
- [98] J. Chen, H. Ascher-Svanum, M. G. Case, A. Nyhuis, D. Faries, G. Phillips and D. O. Perkins, "Reasons for Continuing or Discontinuing Olanzapine in the Treatment of Schizophrenia from Patients' and Clinicians' Perspectives," *ISPOR 15th Annual International Meeting*, Atlanta, 15-19 May 2010.
- [99] A. W. Nyhuis, H. Ascher-Svanum, V. Stauffer, B. J. Kinnon, D. E. Faries, G. A. Phillips and D. Perkins, "Reasons for Discontinuation and Continuation of Antipsychotic Therapy from Patient and Clinician Perspectives," *ISPOR 14th Annual International Meeting*, Orlando, 16-20 May 2009.
- [100] D. Rofail, R. Gray and K. Gournay, "The Development and Internal Consistency of the Satisfaction with Antipsychotic Medication Scale," *Psychological Medicine*, Vol. 35, No. 7, 2005, pp. 1063-1072. <http://dx.doi.org/10.1017/S0033291705004526>
- [101] C. R. Dolder, J. P. Lacro, K. A. Warren, S. Golshan, D. O. Perkins and D. V. Jeste, "Brief Evaluation of Medication Influences and Beliefs: Development and Testing of a Brief Scale for Medication Adherence," *Journal of Clinical Psychopharmacology*, Vol. 24, No. 4, 2004, pp. 404-409. <http://dx.doi.org/10.1097/01.jcp.0000130554.63254.3a>
- [102] E. Lindström, T. Lewander, U. Malm, U. F. Malt, H. Lublin and U. G. Ahlfors, "Patient-Rated versus Clinician-Rated Side Effects of Drug Treatment in Schizophrenia. Clinical Validation of a Self-Rating Version of the UKU Side Effect Rating Scale (UKU-SERS-Pat)," *Nordic Journal of Psychiatry*, Vol. 55, Suppl. 44, 2001, pp. 5-69.
- [103] R. McGuire-Snieckus, R. McCabe, J. Catty, L. Hansson and S. Priebe, "A New Scale to Assess the Therapeutic Relationship in Community Mental Health Care: STAR," *Psychological Medicine*, Vol. 37, No. 1, 2007, pp. 85-95. <http://dx.doi.org/10.1017/S0033291706009299>
- [104] N. J. Preston and T. J. Harrison, "The Brief Symptom Inventory and the Positive and Negative Syndrome Scale: Discriminate Validity between a Self-Reported and Observational Measure of Psychopathology," *Comprehensive Psychiatry*, Vol. 44, No. , 2003, pp. 220-226. [http://dx.doi.org/10.1016/S0010-440X\(03\)00010-5](http://dx.doi.org/10.1016/S0010-440X(03)00010-5)
- [105] E. C. Atbaşoğlu, C. Kalaycioglu and E. Nalçacı, "Reliability and Validity of Turkish Version of Magical Ideation Scale in University Students," *Turk Psikiyatri Dergisi*, Vol. 14, No. 1, 2003, pp. 31-41.
- [106] G. M. Galeazzi, P. Spiliopulos and P. Curci, "Eppendorf Schizophrenia Inventory (ESI): Presentazione Della Versione Italiana," *Italian Journal of Psychopathology*, Vol. 10, No. 3, 2004, pp. 322-330.
- [107] R. Mass, C. Haasen and E. J. Borgart, "Abnormal Subjective Experiences of Schizophrenia: Evaluation of the Eppendorf Schizophrenia Inventory," *Psychiatry Research*, Vol. 135, No. 2, 2004, pp. 91-101. <http://dx.doi.org/10.1016/j.psychres.2004.08.011>
- [108] M. J. Cuesta, V. Peralta and I. Irigoyen, "Factor Analysis of the Frankfurt Complaint Questionnaire in a Spanish Sample," *Psychopathology*, Vol. 29, No. 1, 1996, pp. 46-53. <http://dx.doi.org/10.1159/000284971>
- [109] T. W. Kallert and I. Nitsche, "Assessing the Opinions of Relatives on the Causes and Social Consequences of Different Mental Disorders: Are Instruments Cross-Culturally Valid?" *Psychiatry Research*, Vol. 158, No. 3, 2008, pp. 344-355. <http://dx.doi.org/10.1016/j.psychres.2007.01.007>
- [110] F. Hjärthag, L. Helldin and T. Norlander, "Psychometric Properties of the Burden Inventory for Relatives of Persons with Psychotic Disturbances," *Psychological Reports*, Vol. 103, No. 2, 2008, pp. 323-335.
- [111] K. T. Kronmüller, C. Krummheuer, F. Topp, S. Zipfel, W. Herzog and M. Hartmann, "The Family Emotional Involvement and Criticism Scale," *Psychotherapie, Psychosomatik, Medizinische Psychologie*, Vol. 51, No. 9-10, 2001, pp. 377-383. <http://dx.doi.org/10.1055/s-2001-16897>
- [112] M. C. Park, Y. H. Ko, S. W. Oh and J. I. Park, "The Utility of the MMPI-2 and PAI for Discriminating the Patients with Schizophrenia and Depression in Korea," *23rd European College of Neuropsychopharmacology, ECNP Congress*, Amsterdam, Conference Start: 28 August-1 September 2010.
- [113] J. Van Os, A. C. Altamura, J. Bobes, J. Gerlach, J. S. Hellewell, S. Kasper, D. Naber and P. Robert, "Evaluation of the Two-Way Communication Checklist as a Clinical Intervention: Results of a Multinational, Randomised Controlled Trial," *The British Journal of Psychiatry*, Vol. 184, 2004, pp. 79-83. <http://dx.doi.org/10.1192/bjp.184.1.79>
- [114] A. M. Dassori, A. L. Miller and P. J. Weiden, "The Approaches to Schizophrenia Communication (ASC) Tool. Including the Patient Perspective in Treatment," *Disease Management & Health Outcomes*, Vol. 11, No. 11, 2003, pp. 699-708. <http://dx.doi.org/10.2165/00115677-200311110-00002>
- [115] M. Corbière, A. Lesage, S. Lauzon, N. Ricard and D. Reinharz, "Validation Française du Questionnaire 'Verona Service Satisfaction Scale' VSS-54F," *L'Encéphale*, Vol. 29, No. 2, 2003, pp. 110-118.
- [116] D. Bletsas and E. Kallinikou, "Translation, Greek Adaptation and Standardization of the verona Service Satisfaction scale (VSS-54): An Instrument Patients' Satisfaction with Mental Health Services," (PMH18) *ISPOR 8th European Congress*, Florence, 6-8 November 2005.