



GEA: Using Business Process Management to Lead the Way to a New Way of Working

Starting out in 1881 as a metals trading company, GEA Group Aktiengesellschaft is now one of the world's largest suppliers of systems and components to the food, beverage, and pharmaceutical sectors. Roughly every second liter of beer, a quarter of the world's processed milk, and every fourth liter of human blood for making plasma-derived products touches equipment from GEA. Its portfolio includes machinery and plants as well as advanced process technology, components, and comprehensive services that enhance production-process sustainability and efficiency across diverse industries around the globe.

GEA devised a five-year strategy to accelerate sustainable, profitable growth and focus on sustainability, innovation, and digital solutions. To realize this, the company is working to build full process transparency, create a single source of truth for company data, and **integrate new processes** across its business, fundamentally changing how the company operates and delivers value to customers.



THE BEST RUN



Shaping Business Process Management as the Backbone of Operational Excellence with SAP® Signavio® Solutions



Before: Challenges and Opportunities

- Simplification and streamlining of heterogeneous and nonstandardized processes across approximately 200 legal entities around the world
- Consolidation of 67 disparate ERP applications in 60 countries
- Need for transparency across processes and data to be fit for future operations

Why SAP

- Integrated suite of solutions to support business process management (BPM) excellence offered by the SAP® Signavio® portfolio
- Rich capabilities to document, model, and analyze business processes and improve collaboration across those processes with the SAP Signavio Process Manager solution and SAP Signavio Process Collaboration Hub
- Intuitive technology with strong adoption from a global community of users improving levels of collaboration

After: Value-Driven Results

- Orchestrated the dual transformation of BPM and the ERP environment
- Created one source of truth and enabled transparency across the entire BPM lifecycle
- Built a strong global community around processes and achieved strong adoption

“We elevated our business process management transformation using SAP Signavio solutions and by connecting people, process, technology, and top management sponsorship to unleash the energy needed to **shape the future** of our organization together.”

Daniela Weiss, Senior Vice President, Corporate Business Process Management, GEA Group Aktiengesellschaft

643

Business processes documented, approved, and published

17

Distinct legal entities operating with a new process framework



GEA Group
Aktiengesellschaft
Düsseldorf, Germany
www.gea.com

Industry
Industrial
manufacturing

Products and Services
Machinery and plants,
advanced process technology,
components, and services

Employees
18,143

Revenue
€4.7 billion

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SAP Signavio solutions

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