

# OFRC Family Camp FAQ

Updated 9/24/2024



## REGISTRATION & SESSION DATES

### **Can I register if I'm not able to complete the registration form online?**

Yes! If you are unable to register online, please reach out to us at [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) or 510-336-2267. Our Registrar will get back to you within 3 to 5 business days and is happy to assist you with registration by phone.

### **Why have prices increased for Summer 2025?**

Campers are often surprised to learn that registration fees do not fully cover OFRC's operating costs. The remainder is raised through grants and contributions from the OFRC and Oakland community. Unfortunately, due to rising operational costs (especially for insurance, staffing, food, and facility upkeep), we have had to increase our rates for the Summer 2025 Family Camp season. It's very important to us for our programs to be affordable and accessible to all members of our community. We have worked hard to minimize price increases and have expanded our Camp Scholarship (campership) financial assistance program (more information provided below) with the intention of ensuring that rate increases do not prevent any Oaklanders from attending OFRC Family Camp. Our Early Bird, New Camper, Oakland resident, and referral discounts continue to provide ways to reduce the cost of camp as well. We continue to work hard to increase the quality and quantity of our program offerings to ensure OFRC Family Camp provides excellent value to our campers.

### **How do I receive the 15% new camper discount?**

If your family has never attended Family Camp at Oakland Feather River Camp before, you are eligible to receive 15% off your first registration. In order to receive this discount, during registration you must select the New Camper session option when registering for your particular session.

### **What are the registration rates and fees for each session and what is included in the cost?**

Your family's total costs are determined based on the length of the session and the number and ages of the campers in your household ([click here to see the rates](#)). Camper registration fees include overnight accommodations, three delicious meals a day, and optional participation in our regular summer camp programming as well as themed programming (see more information about programming below). There is also a required Facilities Maintenance Surcharge of \$10 per Tent/Cabin per night. Optional fees include an Electricity Surcharge of \$10 per Tent/Cabin per night if you choose a Tent or Cabin with electricity, and an Extra Tent/Cabin Surcharge (\$100 for

3 nights and \$200 for 6 nights per extra Tent/Cabin) if you request more Tents/Cabins than required for the number of campers in your party.

### **Are there any other costs at camp?**

Our Camp Store is open daily and sells ice cream, refreshments, snacks, and ice as well as OFRC memorabilia and apparel and camp necessities such as sunscreen, toothpaste, water bottles, and flashlights. In addition, we offer a few camp activities and equipment for an extra fee: trail and pony rides, massages, inner tube rentals, and select arts and crafts supplies for specialized art activities such as ceramics and tie-dye. If you wish, you may set up a camp tab upon arrival to pay for fee-based activities and for your family's purchases at the Camp Store.

### **What days and times can I arrive and depart?**

Arrival days vary depending on the length of your preferred Session, with Session A (6 nights) and Session B (3 nights) arriving on Sunday, and Session C (3 nights) on Wednesday. Sessions A and C depart on Saturday, and Session B departs on Wednesday. For Labor Day Weekend Family Camp, arrival is on Friday and departure is on Monday. Check-in is between 2:00pm and 5:00pm on your arrival day. Please plan your travel accordingly. With so much critical information to share, it's important to be present for the welcome and safety orientation at dinner. On your departure date, please have all of your belongings moved out of your accommodations by 10:00am. You are welcome to stay for lunch after moving out of your tent or cabin. We hate to see you leave, but we need departing campers to vacate the property by 1:30pm so our staff can properly prepare for our next guests.

### **Can I arrive or depart on a different day than everyone else? What if I want to stay for longer than one session?**

In order to be oriented to session-specific information, all campers in a party should plan to arrive on the day their session is scheduled to begin. Should you register for a longer session and arrive late or depart early, there will be no prorated rates offered. Families who wish to enroll for two consecutive sessions will need to vacate camp during the 24-hour cleaning period.

### **Can I stay for a different length of stay other than 3 or 6 nights?**

We offer 3-night and 6-night sessions, which allows us to both meet popular demand from campers and also streamline our operations to better serve campers. If you would like to stay for 4 or 5 nights, you will need to register for a 6-night session. If you would like to stay for 2 nights, you will need to register for a 3-night session. We are not able to offer pro-rated registration fees.

### **What if my preferred Session is full? Can I get on a waitlist?**

Based on recent camp seasons, we anticipate that some Sessions will fill up quickly and recommend that you register as early as possible. If we are unable to fit you into your preferred Session, you can register for our Waitlist via our CampBrain Registration Portal. You may also register for an available session while waitlisting for your preferred session. This can be done on the same registration form. If a slot or slots open(s), we will notify families on the waitlist in order, and you will have two business days to accept a spot before we move to the next family on the list. There will be no administrative fees charged for moving weeks due to waitlist opening.

### **What is the best way to sign up with friends and family who I want to see during a specific week?**

We recommend coordinating with your friends and family before registering in order to sign up for the same Session or overlapping Sessions in the same Week. There is a space in the Household Information section of the registration form (Step 4) to list the other families that you would like to camp near. If there is not enough room in your preferred Week and/or Session for all of your parties, our Registrar can help explore if there are other options available with room for everyone.

### **Are you still providing financial assistance through the OFRC Campership (“Camp Scholarship”) Program?**

Thanks to the support of generous donors, yes! We understand that many families are facing financial hardship for many different reasons. Our campership application is available as part of the [registration](#) process, and we hope to award as many camperships as possible. You can learn more by reading our [Campership Application Instructions](#), and contacting our Registrar if you have any questions. Please note that Camperships are currently available **only** to Oakland residents and cannot be combined with special promotions other than the Oakland resident discount.

### **How do Tent and Cabin requests and assignments work?**

As always, we will be taking specific tent and cabin requests as a part of the registration form; however, it’s possible that the housing unit you request may not be available during your preferred Session. There is a space in the Household Information section of the registration form (Step 4) to list your specific tent and cabin request. While we wish we could provide every family with their top choice of tent or cabin, all housing assignments are subject to availability and will be made on a first-come, first-serve basis based on the registration submission timestamp, with priority given to families who register for 6 nights if two families register on the same day for the same housing unit and one is registered for 3 nights while the other registers for 6. We recommend booking as early as possible. Housing assignments will be completed on a rolling basis, and families will be notified once their housing is assigned. If you have specific requests (such as requesting a tent or cabin near a bathroom or a specific family) we will do our best to accommodate this specific request in the most appropriate housing assignment. We thank you for your patience and understanding as we do our best to accommodate all camper preferences!

### **Are pets allowed at Oakland Feather River Camp?**

Campers are not allowed to bring any animals to Family Camp at Oakland Feather River Camp, with the exception of service animals, without express written permission and confirmation from OFRC. Pet dogs, emotional support dogs, comfort animals, and therapy dogs are allowed at Oakland Feather River Camp only during Memorial Day Work Weekend and Labor Day Weekend; they must be registered and approved ahead of time and must adhere to OFRC’s Animal Policies. Please see our [OFRC Animal Policies](#) for more information, and contact our office at [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) or 510-336-2267 to inquire about service animals.



## PROGRAMMING & FACILITIES

### What are the tents and cabins like?

Our cozy, rustic platform tents and cabins are a staple of the OFRC experience. Due to fire marshal requirements, our cabins are limited to 3 twin beds and our tents are limited to 4 cots. Cabins can accommodate up to 4 campers and tents can accommodate up to 5 campers if your family includes young children who can comfortably share a twin bed or cot. During registration, campers can select accommodations with or without electricity, make a request for a specific tent or cabin, and make a request to be near other registered parties (*see How do Tent and Cabin requests and assignments work? above*).



Tent Exterior



Tent Interior



Cabin Exterior



Cabin Interior

### **What are theme weeks and how is the camper experience different between the weeks?**

Theme Weeks are an important part of OFRC's culture and history, and we are very excited to add new themes in 2025! During theme weeks, we offer programming activities and options that relate to the specific theme. Participation in all of our [summer camp activities](#) and special [theme week programming](#) is completely optional. Indeed, some of our campers prefer to spend a good chunk of their time at OFRC in an adirondack chair with a good book! Every day of camp offers many activities to choose from, and we hope that however you fill your days will provide opportunities for fun, friendship, relaxation, enjoying nature, and learning something new!

### **How is Labor Day Weekend Camp different from the June and July Family Camp sessions?**

Our Labor Day Weekend Camp is our last hurrah of the summer. While we do not typically have a theme during Labor Day Weekend, this program generally mirrors a typical 3-night session of our Summer Family Camp Weeks — complete with the famous Feather River BBQ! Check out a sample schedule of Labor Day Weekend [here](#).

### **Is there cell service at camp? What about wifi at camp?**

Because of our location at the bottom of a small canyon a bit away from the mountain town of Quincy, most cell service carriers do not work on most of the property. When you arrive, we are happy to show you where in camp people usually get the best signal. And with a short walk or drive out our entrance road, you'll get full bars.

Given our limited access to the internet, we do NOT have wifi available for campers. After a day at OFRC, you won't even miss it! Campers who need internet access often drive or bike to Quincy, which is about 5 miles away. There, you can find several cafes and coffee shops, a library and a laundromat – in addition to a dedicated, shared workplace for those who need to connect (see [www.quincycollective.com](http://www.quincycollective.com)). Enjoy being disconnected from work, the news and the outside world and truly slow down, relax, and enjoy camp life!

### **Tell me about these three, healthy and hearty meals you provide each day.**

Please note that our menu changes weekly, but this [sample menu](#) provides an example of a typical week. We also always have cereal, simple sandwich fixin's and fruit available at all times of the day. Coffee is served until early afternoon, and water, lemonade, iced tea and hot tea are available from sun up until late into the evening.

### **Can you accommodate my dietary restrictions or preferences?**

As long as campers indicate on their registration form that they are gluten-free, dairy-free, nut-free, vegetarian or vegan, we are able to accommodate these dietary restrictions. There is a space in the Medical Form section of the registration form (Step 4) to list your specific dietary needs. We also sometimes are able to accommodate other special diets. We encourage you to share the information on your registration form so we can coordinate with you in advance if we are not able to assist. We also have a separate mini-kitchen – equipped with a refrigerator, sink, stovetop, toaster oven and microwave – for campers to use if someone in your family has a more restrictive diet and you need to bring your own food to prepare. This dietary kitchen is available

24/7 to campers. If your dietary needs change before your arrival at camp, contact our office at [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) or 510-336-2267 so we can update your registration.

### **What should we pack for our time at OFRC Family Camp?**

Please see our suggested packing list by [clicking here](#).

## **PAYMENTS, REFUNDS, CANCELLATIONS, & CREDITS**

### **When and how can I pay by registration balance?**

When you complete your registration, a deposit of 25% of your total costs is required to secure your reservation. For sessions in June and July, payment in full is due by May 12, 2025. For Labor Day Weekend Camp, payment in full is due by July 29, 2025. Your credit card on file will automatically be charged for any remaining balance on the balance due date. Payments by check payable to Camps in Common may be sent to: Camps in Common, PO Box 3229, Quincy, CA 95971 (mailed payments postmarked after the balance due date will incur a \$25 late payment fee). To avoid a late payment fee of \$25, make sure to pay your balance by the specified due date. If registering after the balance due date, payment in full is due to finalize your registration. If this is an issue, please reach out to the camp office and we will explore a payment plan.

### **What is the refund and cancellation policy for 2025?**

Please see our registration policies by [clicking here](#).

### **Can I use my credit from a previous summer instead of a deposit on my registration?**

Yes. If you have a credit from a previous summer, you will receive an email prior to registration with a confirmation of your credit balance as well as instructions for using your credit during registration. If you believe you have a credit balance but you did not receive an email, please contact Patrick Dwyer, Office Manager and Camp Registrar, at [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) or call our office at 510-336-2267.

## **HEALTH & SAFETY**

### **Do campers and staff need to be vaccinated or to provide proof of a negative COVID-19 test before arriving at camp? Will we have to wear a mask or face covering while at camp this summer?**

Given the communal nature of camp and the unpredictable nature of COVID-19, we will closely monitor case rates and community spread. We will announce our policies for testing, masking and exposure protocols by March 24, 2025. All campers are encouraged to be vaccinated and boosted against COVID-19.

### **Are medical services available at camp?**

Many of our staff are First Aid/CPR certified and can assist with small bumps, scrapes, or bruises. The First Aid Station - centrally located in the heart of camp - also has open Office Hours for our campers throughout the day to assist with basic first aid. Although families are expected to handle their own general medical needs, at least one staff member with advanced medical



training (such as a nurse, EMT, or individual who is certified in Wilderness First Aid/Responder) will always be on site and on call during our Family Camp programs in case of an emergency.

In the event of an emergency, the nearest medical facility, Plumas District Hospital, is a 15-minute drive from camp

## **OTHER QUESTIONS?**

If you have other questions related to Summer 2025, please email [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) and we will get back to you within 3 to 5 business days. Hearing from you will also help us expand this FAQ guide, so please do not hesitate to reach out!