

Progress in IS

Marko Nöhren

Enterprise Software Sourcing Performance

The Impact Logic of On-Demand,
On-Premises, and In-House Software
on Dynamic Fit and Process-Level
Performance Outcomes in Client
Organizations

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To my family

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List of Abbreviations

AMCIS	Americas Conference on Information Systems
BEA	Bescheinigungen elektronisch annehmen
BWW	Bunge Wand Weber
CEO	Chief executive officer
CIO	Chief information officer
CMS	Campus management system
COO	Chief operations officer
CRM	Customer relationship management
ECIS	European Conference on Information Systems
ELENA	Elektronisches Entgeldnachweis-Verfahren
EMEA	Europe, the Middle East and Africa
ERP	Enterprise resource planning
HTML	Hypertext markup language
ICIS	International Conference on Information Systems
IH	In-house
IT	Information technology
KBV	Knowledge-based view of the firm
MIDS	Management information and decision support
N.A.	Not applicable
OD	On-demand
OP	On-premises
PACIS	Pacific Asia Conference on Information Systems
PCS	Procurement system
POS	Point-of-sale
RBV	Resource-based view of the firm
RDT	Resource-dependence theory
RIT	Representational view on information technology
RQ	Research question
SCM	Supply chain management

SEPA	Single Euro Payments Area
SET	Strategic-economical-technological
TCE	Transaction cost economics
WHS	Warehousing system

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