Google Accessibility Conformance Report

VPAT® Version 2.4[1]*

Name of product/version:	Cloud Console
Product description:	Web Application
Report date:	16 December 2021
Contact information:	gcp-accessibility@google.com
Evaluation methods used:	The [W3C Website Accessibility Conformance Evaluation Methodology](#) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following applications were used as part of the audit to identify potential accessibility issues: Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver) Assistive technologies: JAWS, NVDA, VoiceOver, and ZoomText Accessibility testing tools: ARC Toolkit, Colour Contrast Analyser, and inspection tools like aViewer and Inspect.exe
Applicable standards/guidelines	This report covers the degree of conformance for the following accessibility standards/guidelines:

| | Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA

Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018

EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, V3.1.1 (2019-11) |
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Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

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WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation

Table 1: Web Content Accessibility Guidelines (WCAG) 2.0, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Partially supports	Non-text content that is presented to the user has a text alternative that serves the equivalent purpose, with some exceptions. These include: ● Graphs are missing structured alternatives, such as a data table ● Category and warning icons are hidden from screen readers without text alternatives. ● Applied date and time filters are not programmatically identifiable.

501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Not applicable	

● 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	

Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web)	Partially supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text, with some exceptions. These include:

● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		● Headings are not programmatically identifiable in the terms and conditions, activity logs, and the feedback form. ● Some headings are incorrectly used on non-heading content. ● Lists are not programmatically identified on the dashboard and activity logs. ● Groups of fields are not programmatically identified on expressions in the dashboard, the free trial process, and the mobile navigation. ● Form instructions are not always available or programmatically associated to form fields in the dashboard and the free trial process. ● Comboboxes are not programmatically identifiable.
1.3.2 Meaningful Sequence (Level A)	Supports	

Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web)	Supports	

● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software)	Partially supports	In the majority of cases, color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element, with the following exceptions: ● Links in the Activity Logs ● Links in Tutorials

11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Links in Free Trial process
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Not applicable	

12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Partially supports	The majority of the functionality of the content is operable through a keyboard interface without requiring specific timings for individuals. However, there are some exceptions. These include: - Pinning functionality in the navigation and graph interactions are not available to keyboard users. - Keyboard users have no method of accessing linting errors. - Keyboard users do not have predictable mechanisms to skip past code editors. - Additional information in help dialogs cannot be

● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		accessed by keyboard users. ● Keyboard users cannot select the country code for a phone number. ● Conditions cannot be accessed by keyboard users once added to the dashboard. ● Navigation links do not always move keyboard users to content.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Supports	

● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Partially supports	The majority of the website features do not use time limits, with some exceptions: ● Content on the activity logs automatically updates, leading to time limits on reading.

504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	

2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria	Supports	

● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web)	Supports	

● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software)	Partially supports	Focusable components receive focus in an order that preserves meaning and operability, with some exceptions: ● Deactivating starred projects ● Saving a condition ● Hiding a card on the dashboard ● Closing the mobile navigation

● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		● Completing and undoing steps in tutorials ● Closing some help dialogs
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool)	Supports	

● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Supports	

501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	

3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	The majority of the content behaves as expected, with the exception of: ● In one instance when changing a chosen filter reveals an unexpected dialog, and the user is not advised of this behavior before interacting with the component.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web)	Partially supports	For the majority of input errors that are automatically detected, the items that are in error are identified and the errors are described to

● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		the user in text, with the following expectations: ● Input errors shown when adding a chart are not explained in text.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software)	Partially supports	Labels or instructions are provided for the majority of content that requires user input, with the following exception: ● When adding a chart to the dashboard, some input fields require specific data formats, but the formats are not explained.

- 11.3.3.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria - 9.4.1.1 (Web) - 10.4.1.1 (Non-web document) - 11.4.1.1.1 (Open Functionality Software) - 11.4.1.1.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool)	Supports	

● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Not required ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Partially supports	The majority of markup-based content does not have any parsing issues known to have an accessibility impact, with some exceptions. These include: ● Switches that hide cards in the dashboard are missing accessible names. ● Form instructions are not always programmatically associated with form fields in the dashboard, free trial process, and the feedback form. ● Selected star ratings are not

Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		programmatically identified. ● The behavior of the activity feed, filters, mobile navigation, and free trial payment controls are not programmatically identified.

Table 2: Web Content Accessibility Guidelines (WCAG) 2.0, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	

Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web)	Partially supports	The majority of text and images of text have sufficient contrast, with some exceptions. These include: search forms, chart legends, and call to action controls.

10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software)	Partially supports	The majority of content allows text to be resized / zoomed up to 200% without loss of content or functionality, with some exceptions: Content on the dashboard and tutorial controls are obscured when zoomed in.

● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool)	Supports	

● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Supports	

● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Partially supports	The majority of headings and labels appropriately describe the topic or purpose of their related content, with some exceptions. These include: ● Controls for getting started, building expressions, removing filters, finding help, and copying text are generically labeled. ● Labels for payment details are missing context. ● Undescriptive headings are used for some content.

Revised Section 508
 	
    ● 501 (Web)(Software)
 	
    ● 504.2 (Authoring Tool)
 	
    ● 602.3 (Support Docs)		

2.4.7 Focus Visible (Level AA)
 	
Also applies to:
 	
EN 301 549 Criteria
 	
    ● 9.2.4.7 (Web)
 	
    ● 10.2.4.7 (Non-web document)
 	
    ● 11.2.4.7 (Open Functionality Software)
 	
    ● 11.2.4.7 (Closed Software)
 	
    ● 11.8.2 (Authoring Tool)
 	
    ● 12.1.2 (Product Docs)
 	
    ● 12.2.4 (Support Docs)
 	
Revised Section 508
 	
    ● 501 (Web)(Software)
 	
    ● 504.2 (Authoring Tool)
	Partially supports	The majority of keyboard operable user interface components provide a visible keyboard focus indicator, with some exceptions. These include: notifications, the mobile navigation, and payment controls.

● 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	
3.2.3 Consistent Navigation (Level AA)	Supports	

Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA)	Supports	

Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)	Supports	

Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web)	Supports	

● 10.3.3.4 (Non-web document)
 	
● 11.3.3.4 (Open Functionality Software)
 	
● 11.3.3.4 (Closed Software)
 	
● 11.8.2 (Authoring Tool)
 	
● 12.1.2 (Product Docs)
 	
● 12.2.4 (Support Docs)
 	
Revised Section 508
 	
   ● 501 (Web)(Software)
 	
   ● 504.2 (Authoring Tool)
 	
   ● 602.3 (Support Docs)		

- **Table 3: Web Content Accessibility Guidelines (WCAG) 2.0, Level AAA**

● Criteria	● Conformance level	● Remarks and explanations
● **1.2.6 Sign Language (Prerecorded)** (Level AAA)	Not evaluated	
● **1.2.7 Extended Audio Description (Prerecorded)** (Level AAA)	Not evaluated	
● **1.2.8 Media Alternative (Prerecorded)** (Level AAA)	Not evaluated	
● **1.2.9 Audio-only (Live)** (Level AAA)	Not evaluated	
● **1.4.6 Contrast Enhanced** (Level AAA)	Not evaluated	
● **1.4.7 Low or No Background Audio** (Level AAA)	Not evaluated	
● **1.4.8 Visual Presentation** (Level AAA)	Not evaluated	
● **1.4.9 Images of Text (No Exception) Control** (Level AAA)	Not evaluated	

● **2.1.3 Keyboard (No Exception)** (Level AAA)	Not evaluated	
● **2.2.3 No Timing** (Level AAA)	Not evaluated	
● **2.2.4 Interruptions** (Level AAA)	Not evaluated	
● **2.2.5 Re-authenticating** (Level AAA)	Not evaluated	
● **2.3.2 Three Flashes** (Level AAA)	Not evaluated	
● **2.4.8 Location** (Level AAA)	Not evaluated	
● **2.4.9 Link Purpose (Link Only)** (Level AAA)	Not evaluated	
● **2.4.10 Section Headings** (Level AAA)	Not evaluated	
● **3.1.3 Unusual Words** (Level AAA)	Not evaluated	
● **3.1.4 Abbreviations** (Level AAA)	Not evaluated	
● **3.1.5 Reading Level** (Level AAA)	Not evaluated	

● **3.1.6 Pronunciation** (Level AAA)	Not evaluated	
● **3.2.5 Change on Request** (Level AAA)	Not evaluated	
● **3.3.5 Help** (Level AAA)	Not evaluated	
● **3.3.6 Error Prevention (All)** (Level AAA)	Not evaluated	

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	Detailed information can be found in chapter **WCAG 2.0 Report**, sections 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1-1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.4.1-2.4.6, 3.1.1, 3.1.2, 3.2.1-3.2.4, 3.3.1, 3.3.3, 3.3.4, 4.1.1, 4.1.2
302.2 With Limited Vision	Partially supports	Detailed information can be found in chapter **WCAG 2.0 Report**, sections 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1-1.3.3, 1.4.1, 1.4.3-1.4.5, 2.1.1, 2.1.2, 2.2.1, 2.4.1-2.4.7, 3.1.1, 3.1.2, 3.2.1-3.2.4, 3.3.1-3.3.4, 4.1.2
302.3 Without Perception of Color	Partially supports	Detailed information can be found in chapter **WCAG 2.0 Report**, sections 1.4.1, 1.4.3, 3.3.1, 3.3.4
302.4 Without Hearing	Not applicable	
302.5 With Limited Hearing	Not applicable	
302.6 Without Speech	Not applicable	

302.7 With Limited Manipulation	Partially supports	Detailed information can be found in chapter **WCAG 2.0 Report**, sections 2.1.1, 2.1.2, 2.2.1, 2.4.1-2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.1, 4.1.2
302.8 With Limited Reach and Strength	Not applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Detailed information can be found in chapter **WCAG 2.0 Report**, sections 1.1.1, 1.2.1-1.2.5, 1.3.1-1.3.3, 1.4.1, 1.4.2, 1.4.5, 2.1.1, 2.2.1, 2.2.2, 2.4.1-2.4.7, 3.1.1, 3.1.2, 3.2.1-3.2.4, 3.3.1-3.3.4, 4.1.1, 4.1.2

Chapter 4: Hardware

Notes: Cloud Console is not a hardware product.

Criteria	Conformance level	Remarks and explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	

402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	

407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	
407.3.2 Alphabetic Keys	Not applicable	
407.3.3 Numeric Keys	Not applicable	
407.4 Key Repeat	Not applicable	
407.5 Timed Response	Not applicable	
407.6 Operation	Not applicable	
407.7 Tickets, Fare Cards, and Keycards	Not applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	

407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	
407.8.3.1 Unobstructed Forward Reach	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	
408.3 Flashing	Not applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required

410.1 General	Not applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	
412.3.2 Wireline Handsets	Not applicable	
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Not applicable	

412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	
412.8.2 Voice and Hearing Carry Over	Not applicable	
412.8.3 Signal Compatibility	Not applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	

415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

Chapter 5: Software

Notes: Cloud Console is not a software product.

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Not applicable	
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	
502.2.2 No Disruption of Accessibility Features	Not applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not applicable	
502.3.2 Modification of Object Information	Not applicable	
502.3.3 Row, Column, and Headers	Not applicable	
502.3.4 Values	Not applicable	
502.3.5 Modification of Values	Not applicable	
502.3.6 Label Relationships	Not applicable	

502.3.7 Hierarchical Relationships	Not applicable	
502.3.8 Text	Not applicable	
502.3.9 Modification of Text	Not applicable	
502.3.10 List of Actions	Not applicable	
502.3.11 Actions on Objects	Not applicable	
502.3.12 Focus Cursor	Not applicable	
502.3.13 Modification of Focus Cursor	Not applicable	
502.3.14 Event Notification	Not applicable	
502.4 Platform Accessibility Features	Not applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not applicable	
503.3 Alternative User Interfaces	Not applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	

503.4.2 Audio Description Controls	Not applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Not applicable	
504.4 Templates	Not applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	Supports	
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not applicable	
603.3 Accommodation of Communication Needs	Supports	

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Chapter 4: <u>Functional Performance Statements</u> (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Refer to Section 508 302.1 Without Vision.
4.2.2 Usage with limited vision	Partially supports	Refer to Section 508 302.2 With Limited Vision.
4.2.3 Usage without perception of colour	Partially supports	Refer to Section 508 302.3 Without Perception of Color.
4.2.4 Usage without hearing	Not applicable	
4.2.5 Usage with limited hearing	Not applicable	
4.2.6 Usage without vocal capability	Not applicable	
4.2.7 Usage with limited manipulation or strength	Partially supports	Refer to Section 508 302.7 With Limited Manipulation.
4.2.8 Usage with limited reach	Not applicable	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition	Partially supports	Refer to Section 508 302.9 With Limited Language,

		Cognitive, and Learning Abilities.
4.2.11 Privacy	Not applicable	

Chapter 5: Generic Requirements

Notes: Cloud Console does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not applicable	
5.1.3.2 Auditory output delivery including speech	Not applicable	
5.1.3.3 Auditory output correlation	Not applicable	
5.1.3.4 Speech output user control	Not applicable	

5.1.3.5 Speech output automatic interruption	Not applicable	
5.1.3.6 Speech output for non-text content	Not applicable	
5.1.3.7 Speech output for video information	Not applicable	
5.1.3.8 Masked entry	Not applicable	
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Not applicable	
5.1.3.11 Private listening	Not applicable	
5.1.3.12 Speaker volume	Not applicable	
5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Spoken languages	Not applicable	
5.1.3.15 Non-visual error identification	Not applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	
5.1.4 Functionality closed to text enlargement	Not applicable	
5.1.5 Visual output for auditory information	Not applicable	

5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	
5.4 Preservation of accessibility information during conversion	Not applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	
5.5.2 Operable parts discernibility	Not applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	
5.6.2 Visual status	Not applicable	
5.7 Key repeat	Not applicable	

5.8 Double-strike key acceptance	Not applicable	
5.9 Simultaneous user actions	Not applicable	

Chapter 6: ICT with Two-Way Voice Communication

Notes: Cloud Console does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not applicable	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not applicable	
6.2.1.2 Concurrent voice and text	Not applicable	
6.2.2.1 Visually distinguishable display	Not applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	
6.2.3 Interoperability	Not applicable	
6.2.4 Real-time text responsiveness	Not applicable	
6.3 Caller ID	Not applicable	
6.4 Alternatives to voice-based services	Not applicable	

6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not applicable	
6.5.3 Frame rate	Not applicable	
6.5.4 Synchronization between audio and video	Not applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: ICT with Video Capabilities

Notes: Cloud Console does not natively provide video capabilities.

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not applicable	
7.1.2 Captioning synchronization	Not applicable	
7.1.3 Preservation of captioning	Not applicable	
7.2.1 Audio description playback	Not applicable	
7.2.2 Audio description synchronization	Not applicable	
7.2.3 Preservation of audio description	Not applicable	
7.3 User controls for captions and audio description	Not applicable	

Chapter 8: [Hardware](#)

Notes: Cloud Console is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not applicable	
8.1.3 Colour	Not applicable	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not applicable	
8.2.1.2 Incremental volume control	Not applicable	
8.2.2.1 Fixed-line devices	Not applicable	
8.2.2.2 Wireless communication devices	Not applicable	
8.3 Physical access to ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Change in level	Not applicable	
8.3.2.2 Clear floor or ground space	Not applicable	

8.3.2.3.1 General	Not applicable	
8.3.2.3.2 Forward approach	Not applicable	
8.3.2.3.3 Parallel approach	Not applicable	
8.3.2.4 Knee and toe clearance width	Not applicable	
8.3.2.5 Toe clearance	Not applicable	
8.3.2.6 Knee clearance	Not applicable	
8.3.3.1.1 Unobstructed high forward reach	Not applicable	
8.3.3.1.2 Unobstructed low forward reach	Not applicable	
8.3.3.1.3.1 Clear floor space	Not applicable	
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not applicable	
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not applicable	
8.3.3.2.1 Unobstructed high side reach	Not applicable	
8.3.3.2.2 Unobstructed low side reach	Not applicable	
8.3.3.2.3.1 Obstructed (≤255 mm) side reach	Not applicable	

8.3.3.2.3.2 Obstructed (≤610 mm) side reach	Not applicable	
8.3.4 Visibility	Not applicable	
8.3.5 Installation instructions	Not applicable	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not applicable	
8.4.2.1 Means of Operation of mechanical parts	Not applicable	
8.4.2.2 Force of operation of mechanical parts	Not applicable	
8.4.3 Keys, tickets and fare cards	Not applicable	
8.5 Tactile indication of speech mode	Not applicable	

Chapter 9: Web

See the WCAG 2.0 Report section.

Chapter 10: Non-web Documents

Notes: Cloud Console is not a non-web document.

Criteria	Conformance Level	Remarks and Explanations
10.0 General	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	Not applicable	
10.5 Caption positioning	Not applicable	
10.6 Audio description timing	Not applicable	

Chapter 11: [Software](#)

Notes: Cloud Console is not a software product.

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	Not applicable	
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not applicable	

11.5.2.4 Assistive technology	Not applicable	
11.5.2.5 Object information	Not applicable	
11.5.2.6 Row, column, and headers	Not applicable	
11.5.2.7 Values	Not applicable	
11.5.2.8 Label relationships	Not applicable	
11.5.2.9 Parent-child relationships	Not applicable	
11.5.2.10 Text	Not applicable	
11.5.2.11 List of available actions	Not applicable	
11.5.2.12 Execution of available actions	Not applicable	
11.5.2.13 Tracking of focus and selection attributes	Not applicable	
11.5.2.14 Modification of focus and selection attributes	Not applicable	
11.5.2.15 Change notification	Not applicable	
11.5.2.16 Modifications of states and properties	Not applicable	
11.5.2.17 Modifications of values and text	Not applicable	

11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	
11.6.2 No disruption of accessibility features	Not applicable	
11.7 User preferences	Not applicable	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter "not applicable")	Not applicable	
11.8.3 Preservation of accessibility information in transformations	Not applicable	
11.8.4 Repair assistance	Not applicable	
11.8.5 Templates	Not applicable	

Chapter 12: [Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	Not applicable	
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not applicable	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	Not applicable	

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Cloud Console does not provide relay or emergency service access.

Criteria	Conformance Level	Remarks and Explanations
13.1.1 General (Informative)	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	
13.1.3 Sign relay services	Not applicable	
13.1.4 Lip-reading relay services	Not applicable	
13.1.5 Captioned telephony services	Not applicable	
13.1.6 Speech to speech relay services	Not applicable	
13.2 Access to relay services	Not applicable	
13.3 Access to emergency services	Not applicable	

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