Google Accessibility Conformance Report

VPAT® Version 2.4

Name of product/version:	Cloud Nat
Product description:	Web application
Report date:	16 January 2023
Contact information	gcp-accessibility@google.com
Evaluation methods used:	The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following applications were used as part of the audit to identify potential accessibility issues: Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver) Assistive technologies: JAWS, NVDA, VoiceOver, and ZoomText Accessibility testing tools: ARC Toolkit, Colour Contrast Analyser, and inspection tools like aViewer and Inspect.exe
Applicable standards/guidelines	This report covers the degree of conformance for the following accessibility standards/guidelines: Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA.

| | Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA.

Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018

EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) |

Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

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WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.
- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

Table 1: Web Content Accessibility Guidelines (WCAG) 2.1, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria - 9.1.1.1 (Web) - 10.1.1.1 (Non-web document) - 11.1.1.1.1 (Open Functionality Software) - 11.1.1.1.2 (Closed Functionality Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs)	Supports	

Criteria	Conformance level	Remarks and explanations
● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document)	Not applicable	

Criteria	Conformance level	Remarks and explanations
11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web)	Partially supports	Supports with the following exceptions: - Some headings are not identified as headings. - The list of keyboard instructions on the "Open Connections Chart" does not expose list semantics. - The "Gateway table" is malformed.

Criteria	Conformance level	Remarks and explanations
● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		● Visually grouped controls are not programmatically grouped.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria	Supports	

Criteria	Conformance level	Remarks and explanations
● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to:	Supports	

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)	Partially supports	Supports with the following exceptions:

Criteria	Conformance level	Remarks and explanations
Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• When collapsed, the currently selected page in the side navigation is visually indicated by color-alone changing the background and foreground colors of the toolbar icon. • The currently selected option in the "Network" filter is visually evident by color-alone.

Criteria	Conformance level	Remarks and explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	

Criteria	Conformance level	Remarks and explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Supports with the following exceptions: ● A panel is displayed on the "Open connections" interactive chart using a mouse, but cannot be displayed using the keyboard. ● The "Open connections" chart can be zoomed using a mouse, but cannot be zoomed using the keyboard. ● The toolbar is not initially operable using the keyboard in JAWS with Chrome from the "Create cloud NAT gateway" link, unless the user switches off virtual navigation.

Criteria	Conformance level	Remarks and explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Supports	

Criteria	Conformance level	Remarks and explanations
● 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	

Criteria	Conformance level	Remarks and explanations
Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		

Criteria	Conformance level	Remarks and explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1(Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Supports	

Criteria	Conformance level	Remarks and explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	

Criteria	Conformance level	Remarks and explanations
Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply	Supports	

Criteria	Conformance level	Remarks and explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software)	Partially supports	Supports with the following exceptions: - Non-interactive elements are included in the keyboard tab order on the "Open connections" chart. - The "View chart in full screen" and "Expand chart legend" buttons on the "Open connections" chart remove focus from the button after activation, rather than leaving focus on the button so that the expanded / collapsed state is announced.

Criteria	Conformance level	Remarks and explanations
● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		● When the "Dismiss" button is pressed in the free trial dialog, focus is reset to the start of the page in Chrome, rather than the button that launched the dialog.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document)	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document)	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3 (Open Functionality Software)	Partially supports	Supports with the following exceptions: ● The "Search" edit field in the header has an accessible name of, "Enter query", without "search" in the accessible name. ● All of the edit fields in the keyboard shortcuts dialog have an accessible name of, "Undefined parameter - SHORTCUT shortcut", provided using the aria-label attribute.

Criteria	Conformance level	Remarks and explanations
● 11.2.5.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software ● 11.8.2 (Authoring Tool)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	

Criteria	Conformance level	Remarks and explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Supports	

Criteria	Conformance level	Remarks and explanations
● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Partially supports	Supports with the following exception: The "View chart in full screen" and "Expand chart legend" buttons remove focus from the button after activation, rather than leaving focus on the button so that the expanded / collapsed state is announced.

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software)	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software)	Partially supports	Supports with the following exceptions: ● The "Match" and "Rule number" edit fields on the "Rule" component rely on placeholder text for instructions, which isn't permanently visible. ● The "Filters" control on the "Filter input" component relies on placeholder text for instructions, which isn't permanently visible.

Criteria	Conformance level	Remarks and explanations
● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document)	Partially supports	Supports with the following exception: Some elements are not nested according to their specification.

Criteria	Conformance level	Remarks and explanations
● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web)	Partially supports	Supports with the following exceptions: ● The "Column select" and "Subnet" components have menus with menu item checkbox roles, but the correct role and checked states are not

Criteria	Conformance level	Remarks and explanations
● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Not required ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		announced by assistive technologies. ● The information panel in the "Open Connections" chart is not perceivable for screen reader users. ● Additional instructions on the "Timeouts for protocol" component are not programmatically associated with the corresponding form controls. ● The "Column select" and the free trail status dialogs do not have a dialog role or an accessible name. ● The "Notifications" button in the header is reposted as a menu button, but is a plain button that launches a dialog. ● The rows in the search grid are missing the required child nodes. ● Elements with an option role are missing the required selected state for non-selected items in the "Filter input", "Cloud forms", "Network", "Advanced configurations", and "Subnets" components. ● Toggle buttons in the "Open connections" chart change name when expanded, which is confusing with the expanded state.

Table 2: Web Content Accessibility Guidelines (WCAG) 2.1, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	

Criteria	Conformance level	Remarks and explanations
Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only) Also applies to:	Supports	

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 11.1.3.5 (Open Functionality Software) ● 11.1.3.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software)	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Supports	

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Supports	

Criteria	Conformance level	Remarks and explanations
● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10.1 (Open Functionality Software) ● 11.1.4.10.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Partially supports	Supports with the following exception: In smaller viewports, content can be obscured or difficult to read on some components. **Note:** While most components technically pass this criterion, the viewport is very small due to fixed components.

Criteria	Conformance level	Remarks and explanations
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Supports with the following exception: The line that moves with the mouse over the chart on the "Open Connections" chart has insufficient contrast.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to:	Supports	

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document)	Partially supports	Supports with the following exceptions: ● Tooltips are displayed for buttons in the header on hover and focus, but it is not possible to move the mouse cursor over the tooltips when they are displayed without them disappearing. ● On the "Open Connections" chart,

Criteria	Conformance level	Remarks and explanations
11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		it is not possible to move the mouse cursor to the information panel without the panel disappearing. It is not possible to close the panel without moving the cursor.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply	Supports	

Criteria	Conformance level	Remarks and explanations
11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document)	Partially supports	Supports with the following exceptions: - All of the edit fields in the keyboard shortcuts dialog have an accessible name of, "Undefined parameter - SHORTCUT shortcut", provided using the aria-label attribute. - Most buttons have descriptive names, but there are several help buttons that

Criteria	Conformance level	Remarks and explanations
● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		launch dialogs with the generic name, "Help popup". ● All help dialogs have an accessible name of, "Help tooltip", rather than the help subject matter.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software)	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply	Not applicable	

Criteria	Conformance level	Remarks and explanations
• 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply	Supports	

Criteria	Conformance level	Remarks and explanations
● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web)	Supports	

Criteria	Conformance level	Remarks and explanations
● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document)	Not applicable	

Criteria	Conformance level	Remarks and explanations
● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) – Does not apply ● 11.4.1.3 (Open Functionality	Partially supports	Supports with the following exception: There is no feedback for screen reader users after activating the "Reset zoom" button. Visually, the chart is reset to the original dimensions, but this is not apparent to screen reader users.

Criteria	Conformance level	Remarks and explanations
Software) – Does not apply ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Web Content Accessibility Guidelines (WCAG) 2.1, Level AAA

Notes: Not evaluated

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	Detailed information can be found in WCAG 2.0: • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.3 Focus Order • 3.2.2 On Input • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Partially supports	Detailed information can be found in WCAG 2.0: • 1.3.1 Info and Relationships • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.4.3 Focus Order • 3.2.2 On Input • 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Partially supports	Detailed information can be found in WCAG 2.0: 1.4.1 Use of color
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	

Criteria	Conformance level	Remarks and explanations
302.7 With Limited Manipulation	Partially supports	Detailed information can be found in WCAG 2.0: ● 2.1.1 Keyboard ● 2.4.3 Focus order ● 3.2.2 On Input
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Detailed information can be found in WCAG 2.0: ● 2.4.6 Headings and Labels ● 3.3.2 Labels or Instructions

Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 5: [Software](#)

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 6: <u>Support Documentation and Services</u>

Notes: Not applicable. The product has no documentation and no support services.

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Chapter 4: [Functional Performance Statements](#) (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Detailed information can be found in WCAG 2.1: ● 1.3.1 Info and Relationships ● 2.1.1 Keyboard ● 2.4.3 Focus Order ● 3.2.2 On Input ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages
4.2.2 Usage with limited vision	Partially supports	Detailed information can be found in WCAG 2.1: ● 1.3.1 Info and Relationships ● 1.4.1 Use of Color ● 1.4.10 Reflow ● 1.4.11 Non-text Contrast ● 1.4.13 Content on Hover or Focus ● 2.1.1 Keyboard ● 2.4.3 Focus Order ● 3.2.2 On Input ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages
4.2.3 Usage without perception of colour	Partially supports	Detailed information can be found in WCAG 2.1: 1.4.1 Use of color
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage without vocal capability	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	Detailed information can be found in WCAG 2.1: ● 2.1.1 Keyboard ● 2.4.3 Focus order ● 2.5.3 Label in Name ● 3.2.2 On Input
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition	Partially supports	Detailed information can be found in WCAG 2.1: ● 2.4.6 Headings and Labels ● 3.3.2 Labels or Instructions
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Notes: Web application does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.1 Audio output of visual information.
5.1.3.2 Auditory output delivery including speech	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.2 Auditory output delivery including speech.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation – Informative only	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.3 Auditory output correlation.
5.1.3.4 Speech output user control	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.4 Speech output user control.
5.1.3.5 Speech output automatic interruption	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.5 Speech output automatic interruption.
5.1.3.6 Speech output for non-text content	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.6 Speech output for non-text content.
5.1.3.7 Speech output for video information	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.7 Speech output for video information.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.8 Masked entry	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.8 Masked entry.
5.1.3.9 Private access to personal data	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.9 Private access to personal data.
5.1.3.10 Non-interfering audio output	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.10 Non-interfering audio output.
5.1.3.11 Private listening volume	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.11 Private listening volume.
5.1.3.12 Speaker volume	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.12 Speaker volume.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.13 Volume reset.
5.1.3.14 Spoken languages	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.14 Spoken languages.
5.1.3.15 Non-visual error identification	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.15 Non-visual error identification.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.16 Receipts, tickets, and transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.4 Functionality closed to text enlargement.

Criteria	Conformance Level	Remarks and Explanations
5.1.5 Visual output for auditory information	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.6 Operation without keyboard interface – 5.1.6.1 Closed functionality.
5.1.6.2 Input focus	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.6 Operation without keyboard interface – 5.1.6.2 Input focus.
5.1.7 Access without speech	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.7 Access without speech.
5.2 Activation of accessibility features	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.2 Activation of accessibility features.

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.4 Preservation of accessibility information during conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Supports	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.

Criteria	Conformance Level	Remarks and Explanations
5.6.2 Visual status	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: Not applicable. The product does not display, transmit, convert, or record video.

Chapter 8: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 9: Web

See the WCAG 2.1 Report section.

Chapter 10: <u>Non-Web Documents</u>

Notes: Not applicable. The product does not include non-web documents.

Chapter 11: [Software](#)

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 12: <u>Documentation and Support Services</u>

Notes: Not applicable. The product has no documentation and no support services.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

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