



STAR·CASTLE·HOTEL  
ISLES OF SCILLY

## Accommodation and Booking Terms 2024

### THE ROOMS

**Single Castle room:** comfortable single bedroom with an en-suite shower room, perfect for a single traveller

**Single Guard room:** individually located on the ramparts surrounding the castle. Original historic freestanding buildings full of character. Each of these single rooms have their own en-suite shower rooms and their own entrances. The West has its own boot room too.

**Garden room:** Lovely country cottage style rooms. They have views over the castle gardens and are located a stones throw from the Conservatory restaurant and indoor heated pool.

**Castle room:** Cosy, characterful rooms depicting the original features of the castle, most of these rooms have beautiful sea views.

**Garden room with garden:** Bright rooms with a country cottage style. These rooms are spacious with their own seating area and can accommodate an extra bed. They have doors leading onto a private lawn area perfect to catch the warm summer sun.

**Superior Castle room:** These rooms are larger than the standard Castle rooms, still full of character with beamed ceilings and two-poster beds also boasting sea views.

**Garden room with veranda and sea view:** These are bright rooms with a country cottage style and with cosy seating. There are doors leading onto a private veranda overlooking the sea, offering simply breathtaking views.

**Open plan garden suite with veranda and sea view:** These suites are larger than the garden rooms and have plenty of space to accommodate families. The views are breathtaking and the veranda provides the perfect place to watch the sun set.

**Garden suite with Harbour view:** These suites are more apartment-like, with a cloakroom entrance, and separate lounge. From the lounge the views span across St Mary's Harbour. Outdoor space with seating.

**Superior garden suite with veranda and sea view:** These are more apartment-like, with a cloakroom entrance, spacious bathroom and separate lounge. Large veranda area with sea views.

## THE SEASONS

Season 1: 1<sup>st</sup> - 31<sup>st</sup> March

Season 2: 1<sup>st</sup> - 30<sup>th</sup> April

Season 3: 1<sup>st</sup> May - 24<sup>th</sup> May

Season 4: 25<sup>th</sup> May - 21<sup>st</sup>

September

Season 5: 22<sup>nd</sup> September - 31<sup>st</sup> October

## THE RATES

	Season 1	Season 2	Season 3	Season 4	Season 5
Single Castle Room B&B (single occupancy only)	£124	£146	£192	£220	£192
Single Castle Room DB&B (single occupancy only)	£143	£166	£212	£240	£212
Guard Room B&B (single occupancy only)	£124	£146	£192	£220	£192
Guard Room DB&B (single occupancy only)	£143	£166	£212	£240	£212
Garden Room B&B	£205	£252	£343	£400	£343
Garden Room DB&B	£245	£293	£383	£440	£383
Castle Room B&B	£235	£279	£372	£428	£372
Castle Room DB&B	£275	£319	£412	£468	£412
Garden Room with Garden B&B	£235	£279	£372	£428	£372
Garden Room with Garden DB&B	£275	£319	£412	£469	£412
Superior Castle Room B&B	£268	£314	£407	£463	£407
Superior Castle Room DB&B	£308	£354	£447	£503	£447
Garden Room with Sea View & Veranda B&B	£268	£314	£407	£463	£407
Garden Room with Sea View & Veranda DB&B	£308	£354	£447	£503	£447
Open Plan Garden Suite with Sea View & Veranda B&B	£292	£349	£440	£497	£440
Open Plan Garden Suite with Sea View & Veranda DB&B	£332	£389	£480	£537	£480
Garden Suite with Harbour View B&B	£292	£349	£440	£497	£440
Garden Suite with Harbour View DB&B	£332	£389	£480	£537	£480
Superior Garden Suite with Sea View & Veranda B&B	£314	£372	£464	£521	£464
Superior Garden Suite with Sea View & Veranda DB&B	£354	£412	£504	£561	£504

Unless stated otherwise, all rates are based on double occupancy and are priced per room per night. There is a rate reduction for single occupancy in double occupancy rooms, find these rates online or enquire with our reception team for these. All rates include VAT at 20%.

## BOOKING TERMS

### INCLUSIVE DINNER, BED & BREAKFAST TERMS

Guests staying on a dinner, bed and breakfast basis have the choice of our two award-winning restaurants to dine in each evening April - mid October; The Conservatory or the Castle Dining Room. Guests will be allocated a restaurant for breakfast each day based on the location of their room within the hotel grounds.

### BED & BREAKFAST TERMS

Guests staying on a bed and breakfast basis are allocated a restaurant for breakfast each day based on the location of their room within the hotel grounds. Our restaurants are extremely busy for dinner so please note that unless you book in advance we may not have the availability for you to enjoy dinner in our restaurants.

### DISCOUNTED ANNUAL RATE OFFERS

The hotel offers a discounted tariff for stays of 7 nights or more and for full payment in advance. We also offer occasional reductions for stays in spring or autumn or for short notice bookings. To redeem these offers you must book directly with the hotel and not on any third party sites.

### CHILDREN STAYING OVERNIGHT AT THE CASTLE

We have a range of Garden rooms and suites that will comfortably accommodate one or two extra beds. The nightly rate per child sharing with two adults is as follows:

B&B - £30.00 per child

B&B plus children's menu served at 5:30pm - £45.00 per child

B&B plus dinner in the restaurant- £60.00

### CHILDREN DINING AT THE CASTLE

Children can dine at 5:30pm from the children's menu and if aged under five years are able to dine with parents at 6:30pm in the Conservatory restaurant. Children aged over five years can dine in either restaurant at any time. We are also able to arrange a babysitter for you if required.

### DOGS

Dogs are welcome at the hotel, a charge of £15.00 per dog per night applies and we are able to provide bowls, blankets and towels. We have a select number of rooms that allow dogs both in our Guard rooms and our Garden rooms and suites. Please speak to reception for further details and availability of these rooms. We allow a maximum of 2 dogs in each room. We do not supply dog food but this can be pre-ordered for delivery to the hotel from the local hardware store. For bookings with dogs please book directly with the hotel and not through a third party site.

### RATES

Discounted rates and special offers are subject to availability and are promoted on our website and in our seasonal newsletters. Your room rate will be confirmed at the time of booking; we regret that we cannot change the rate or terms of your stay once a booking has been confirmed.

## CANCELLATION & BOOKING POLICY

These details are provided at the enquiry stage in a separate document. We strongly advise all guests to take out adequate travel insurance.

## VAT

VAT is included at the current rate but these prices are subject to change if VAT rises above 20%. The effective rate of VAT is determined by the rate at the time you make a payment to us. If VAT rises after you have made a deposit payment on your stay, the balance of your charge will be increased to reflect the increase in the rate of VAT, if that rate is above 20%.

## TRANSPORT TO THE ISLAND

We are able to book travel from the mainland on behalf of our guests with Isles of Scilly Travel flying from Lands End, Newquay or Exeter and sailing from Penzance. Also with Penzance helicopters offering a service from Penzance. Please note there is no charge for this service and the price is slightly reduced. The hotel does not act as an agent and does not accept responsibility for charges incurred due to delay or cancellations. It is recommended, that should you book travel with us, to make any amendments to your booking or to cancel your booking you must make those arrangements through us rather than direct with the transport company.

## TRANSPORT ONCE YOU ARE ON THE ISLAND

We offer a complimentary shuttle service both for arrivals and departures from St Mary's airport and the service is also free for guests arriving by sea by prior arrangement, although guests may prefer to walk from the harbour, as it is only a 5-minute walk up a hill. Luggage is automatically delivered from the ferry courtesy of the hotel. Please label all luggage with your name and 'Star Castle'. The island has a limited number of taxis but also offers hire of bikes or golf carts, for further details just ask at reception. We are a 5-minute walk from Hugh town and the harbour where you can take tripper boats to the other islands.

## ARRIVAL & DEPARTURE

Guests may arrive early and are welcome to have a tea or coffee in the lounge, however check-in is not until 2pm. We will do our utmost to have your room ready as early as possible and we are very happy for you to leave your luggage with us whilst you enjoy your day exploring the islands. On your day of departure please depart your room by 10:30am. Departing guests are welcome to use the facilities on the day of their departure and should you require a late departure we will do our best on the day to arrange this however we are sadly unable to guarantee one in advance.

## BEDROOM IMAGES

Please check our website for further images at [www.star-castle.co.uk](http://www.star-castle.co.uk)

## TO MAKE A BOOKING

Please call us - 01720 422317

Please email us - [Info@star-castle.co.uk](mailto:Info@star-castle.co.uk)

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