

G-SWA – Wave 1 (July/August 2021)

Target population: Employed persons, aged 20 to 59

Geography:

Australia, China, Egypt, France, Germany, Greece, Hungary, Netherlands, Poland, Serbia, Sweden, Turkey, UK, Ukraine, US

Legend

Blue = coding instructions

Green = reader notes

Red = termination logic

++++BLOCK 1: Screening questions / socio-demographic characteristics

1. How old are you?

[TERMINATE IF YOUNGER THAN 20 or OLDER THAN 59]

2. Which of the following describes your work status?

[TERMINATE IF ANSWER is c, d, e, f, g, h, i or j]

- a) Work full-time (30+ hours per week)
- b) Work part-time (up to 29 hours per week)
- c) Apprenticeship, Internship
- d) School
- e) Student
- f) Re-training
- g) Currently unemployed
- h) Pensioner/retired, formerly in full-time work
- i) Not working (housewife/house husband)
- j) Maternity leave, Parental leave, Sabbatical

3. What is your gender?

- a) Female
- b) Male

c) Other or prefer not to say

4. What is the highest level of education you have completed?

- a) Elementary (up to 8 years of basic education)
- b) Secondary (9 to 15 years of education)
- c) Tertiary (completed four years of education beyond "high school" and/or received a four-year college degree)
- d) Graduate (completed a degree program beyond a four-year college degree)

5. Approximately how much did you **earn by working in 2020, on a before-tax basis**? [please report the total annual gross income received from wages in main and side jobs]

Number | Required | Min: 0 | Max: 1000000

_____ USD [[Local currency in each country](#)]

++++BLOCK 2: Working from Home

1. **Currently (this week)** what is your work status?

Multiple choice | Required | Vertical | Single-select

- a) Working for pay, whether on business premises or working from home (incl. self-employment)
- b) Paid by an employer/self-employed, but not working (i.e., furloughed)
- c) Unemployed, looking for work
- d) Unemployed, awaiting recall to my old job
- e) Not working, and not looking for work

Show block if Q1 selected choice is "Working for pay, whether on business premises or working from home (incl. self-employment)"

2. How many full days are you working for pay this week (whether at home or on business premises)?

Multiple choice | Required | Vertical | Single-select

- a) 1 day [TAG: 1]
- b) 2 days [TAG: 2]
- c) 3 days [TAG: 3]
- d) 4 days [TAG: 4]
- e) 5 or more days [TAG: 5]

3. You have indicated that you are working for pay this week. How many **full paid working days** are you **working from home** this week?

Multiple choice | Required | Vertical | Single-select

If this answer is greater than the previous answer, error reads:

"The number of total days working from home this week cannot exceed the total number of days you said you worked this week (in the previous question)."

- a) **None**, all my paid working days were on business premises [TAG: 0]
- b) **1 full paid day** working from home [TAG: 1]
- c) **2 full paid days** working from home [TAG: 2]
- d) **3 full paid days** working from home [TAG: 3]
- e) **4 full paid days** working from home [TAG: 4]
- f) **5 or more full paid days** working from home [TAG: 5]

[Q4 logic: Show if Q1 selected choice is any of "Working for pay, whether on business premises or working from home", "Paid by an employer/self-employed, but not working (i.e., furloughed)"]

4. Which of the following best describes your current employment situation?

Multiple choice | Required | Vertical | Single-select

- a) I am a **wage and salary employee**, and my main job accounts for most of my earnings
- b) I am a **wage and salary employee** who also earns a lot of extra income from side jobs
- c) I am **self-employed** and run my own business
- d) I earn most of my income as an **independent contractor, freelancer, or gig worker**.

5. **During the COVID-19 pandemic** have you at any point worked primarily from home, for example, due to lockdowns or because it was unsafe or otherwise not possible to work on business premises?

Multiple choice | Required | Vertical | Single-select

- a) Yes

b) No

6. **After COVID, in 2022 and later**, how often would you **like to** work from home (i.e., have paid workdays) at home?

Multiple choice | Required | Vertical | Single-select

- a) Never
- b) About once or twice per month
- c) 1 day per week
- d) 2 days per week
- e) 3 days per week
- f) 4 days per week
- g) 5+ days per week

7. **After COVID, in 2022 and later**, how often **is your employer planning** for you to work full days at home?

Multiple choice | Required | Vertical | Single-select

- a) Never
- b) About once or twice per month
- c) 1 day per week
- d) 2 days per week
- e) 3 days per week
- f) 4 days per week
- g) 5+ days per week
- h) My employer has not discussed this matter with me or announced a policy about it
- i) I have no employer

8. In **2019 (before COVID)** approximately how many **hours a week** did you work **on average** when employed?

Number | Required | Min: 0 | Max: 100 | Decimals: 1

_____ hours

[Q9 logic: Show if Q1 selected choice is "Working for pay, whether on business premises or working from home"]

9. How many **hours per week** are you **working for pay in the current calendar month (now)**?

Number | Required | Min: 0 | Max: 100 | Decimals: 1

_____ hours

10. In **2019 (before COVID)** how long was your typical commute to work in minutes (one-way)?

Number | Required | Min: 0 | Max: 240

_____ minutes

[Q11 logic: Show if Q5 selected choice is "Yes"]

11. **During the COVID-19 pandemic, while you have been working from home, how are you now spending the time you have saved by not commuting?**

Please assign a percentage to each activity (the total should add to 100%).

Allocation | Required | Randomize | Total: 100

- a) Working on your current or primary job
- b) Working on a second or new secondary job
- c) Childcare, home schooling, and/or caring for other relatives
- d) Home improvement, chores, or shopping
- e) Leisure indoors (e.g. reading, watching TV and movies)
- f) Exercise or outdoor leisure

12. In what industry is your **current** job? If not currently working, then please report the industry of your **most recent** job

Multiple choice | Required | Vertical | Single-select

- a) Agriculture, Forestry, Fishing, or Hunting
- b) Arts, Entertainment or Recreation
- c) Banking, Finance, or Insurance
- d) Construction
- e) Education
- f) Health Care and Social Assistance
- g) Accommodation, Hospitality and Food Services
- h) Information and Telecommunication Services, including Publishing or Media
- i) Manufacturing
- j) Mining, Quarrying or Oil and Gas Extraction
- k) Professional, Technical or Business Services
- l) Real Estate or Rental and Leasing Services
- m) Retail Trade

- n) Transportation or Warehousing
- o) Utilities
- p) Wholesale Trade
- q) Government, including all federal and state
- r) Other (please specify) [\[text input\]](#)

13. What is your **occupation**?

Multiple choice | Required | Vertical | Single-select

- a) Armed forces
- b) Construction and extraction (e.g. mining)
- c) Farming, fishing, and forestry
- d) Installation, maintenance and repair
- e) Management, business and financial
- f) Office and administrative support
- g) Production
- h) Professional and related
- i) Sales and trade
- j) Service
- k) Craft
- l) Other (please specify) [\[text input\]](#)

14. How reliable is your internet connection at home (i.e., excluding internet on telephone)?

Multiple choice | Required | Vertical | Single-select

- a) Perfect, the internet works 100% of the time (never experience outages)
- b) Good, the internet works 90% of the time (rarely experience outages)
- c) Moderate, the internet works 70% to 80% of the time (occasionally experience outages)
- d) Poor, the internet works less than 70% of the time (often experience outages)
- e) None, I have no internet connection at home

15. **After COVID, in 2022 and later**, how would you feel about working from home **2 or 3 days** a week?

Multiple choice | Required | Vertical | Single-select

- a) Positive -- I would view it as a benefit or extra pay
- b) Neutral
- c) Negative -- I would view it as a cost or a pay cut

[Q16 logic: Show if Q15 selected choice is "Positive -- I would view it as a benefit or extra pay"]

16. How much of a **pay raise** (as a percent of your current pay) would you value as much as the option to work from home 2 or 3 days a week?

Multiple choice | Required | Vertical | Single-select

- d) Less than a 5% pay raise
- e) A 5% to 10% pay raise
- f) A 10% to 15% pay raise
- g) A 15% to 25% pay raise
- h) A 25% to 35% pay raise
- i) More than a 35% pay raise

[Q17 logic: Show if Q15 selected choice is "Negative -- I would view it as a cost or a pay cut"]

17. How much of a **pay cut** (as a percent of your current pay) would you value as much as the option to work from home 2 or 3 days a week?

Multiple choice | Required | Vertical | Single-select

- j) Less than a 5% pay cut
- k) A 5% to 10% pay cut
- l) A 10% to 15% pay cut
- m) A 15% to 25% pay cut
- n) A 25% to 35% pay cut
- o) More than a 35% pay cut

Worked from home

show block if Q5 selected choice is "Yes"

18. How does your efficiency working from home **during the COVID-19 pandemic** compare to your efficiency working on business premises **before the pandemic**?

Multiple choice | Required | Vertical | Single-select

- a) Better -- I am **more** efficient at home than I was working on business premises
- b) About the same -- I'm equally efficient in both places
- c) Worse -- I am **less** efficient at home than I was working on business premises

[Q19 logic: Show if Q18 selected choice is "Better -- I am more efficient at home than I was working on business premises"]

19. How much **more efficient** have you been working from home **during the COVID-19 pandemic** than on business premises **before the COVID-19 pandemic**?

Multiple choice | Required | Vertical | Single-select

- a) Under 5% more efficient
- b) 5% to 10% more efficient
- c) 10% to 15% more efficient
- d) 15% to 25% more efficient
- e) 25% to 35% more efficient
- f) Over 35% more efficient

[Q20 logic: Show if Q18 selected choice is "Worse -- I am less efficient at home than I was working on business premises"]

20. How much **less efficient** have you been working from home **during the COVID-19 pandemic** than on business premises **before the COVID-19 pandemic**?

Multiple choice | Required | Vertical | Single-select

- a) Under 5% less efficient
- b) 5% to 10% less efficient
- c) 10% to 15% less efficient
- d) 15% to 25% less efficient
- e) 25% to 35% less efficient
- f) Over 35% less efficient

show block if Q18 selected choice is "Better -- I am more efficient at home than I was working on business premises"

21. Is **time saved by not commuting** part of your **extra efficiency when working from home**?

Multiple choice | Required | Vertical | Single-select

- a) Yes
- b) No

[Q22 logic: Show if Q21 selected choice is "Yes"]

22. How much of your **extra efficiency when working from home** is due to the **time you save by not commuting**?

[Please pick a number between 0 and 100%, where 0 means none of your extra efficiency is due to time saved from your commute, and 100 means all of your extra efficiency is due to time saved from your commute.]

Slider | Required | Min: 0 | Max: 100

None , 0% —————●————— All, 100%

[Q23 logic: Show if Q18 selected choice is "Worse -- I am less efficient at home than I was working on business premises"]

23. Why are you **less efficient** when working from home? Please select all that apply.

Multiple choice | Required | Vertical | Multi-select | Randomize

- a) I don't have a quiet room to work in
- b) I am frequently interrupted by my kids
- c) I am frequently interrupted by my partner or other adults I live with
- d) I don't have an adequate internet connection
- e) I don't have adequate equipment to work from home
- f) My job involves many tasks that cannot be done remotely
- g) Other, please specify [\[text input\]](#)

24. Compared to your expectations **before COVID (in 2019)** how has working from home turned out for you?

Multiple choice | Required | Vertical | Single-select

- a) Hugely better -- I am 20%+ more productive than I expected
- b) Substantially better -- I am to 10% to 20% more productive than I expected

- c) Better -- I am 1% to 10% more productive than I expected
- d) About the same
- e) Worse -- I am 1% to 10% less productive than I expected
- f) Substantially worse -- I am to 10% to 20% less productive than I expected
- g) Hugely worse -- I am 20%+ less productive than I expected

25. What is the ZIP/Postal code of your **current** residential address?

Text input | Required | Single line

Require valid zip code

Min length: 10 [Country-specific]

Max length: 10

[Q26 logic: Show if Q1 selected choice is "Working for pay, whether on business premises or working from home"]

26. What is the ZIP/Postal code of your **current** job's business premises?

Text input | Required | Single line

Require valid zip code

Min length: 10 [Country-specific]

Max length: 10

[Q27 logic: Show if Q1 selected choice is any of "Working for pay, whether on business premises or working from home", "Paid by an employer/self-employed, but not working (i.e., furloughed)"]

Show for 1/3 of employed respondents:

27. You stated that you are currently employed.

Suppose you got an offer for a **new job with the same pay** as your current job.

Would you be more or less likely to take the new job **if it let you work from home 1 day a week?**

Multiple choice | Required | Vertical | Single-select

- a) I'd be **more likely** to consider the offer
- b) No effect
- c) I'd be **less likely** to consider the offer

Show for 1/3 of employed respondents:

27. You stated that you are currently employed.
Suppose you got an offer for a **new job with the same pay** as your current job.
Would you be more or less likely to take the new job **if it let you work from home 2 to 3 days a week?**

Multiple choice | Required | Vertical | Single-select

- a) I'd be **more likely** to consider the offer
- b) No effect
- c) I'd be **less likely** to consider the offer

Show for 1/3 of employed respondents:

27. You stated that you are currently employed.
Suppose you got an offer for a **new job with the same pay** as your current job.
Would you be more or less likely to take the new job **if it let you work from home 4+ days a week?**

Multiple choice | Required | Vertical | Single-select

- a) I'd be **more likely** to consider the offer
- b) No effect
- c) I'd be **less likely** to consider the offer

[Q28 logic: Show if Q1 selected choice is any of "Unemployed, looking for work", "Unemployed, awaiting recall to my old job"]

Show for 1/3 of unemployed respondents:

28. You stated that you are currently unemployed (looking for work or awaiting recall to your old job).
Suppose you got a new job offer.
For a given pay, would you be more or less likely to take the job **if it allowed you to work from home 1 day a week?**

Multiple choice | Required | Vertical | Single-select

- a) I'd be **more likely** to consider the offer
- b) No effect
- c) I'd be **less likely** to consider the offer

Show for 1/3 of unemployed respondents:

28. You stated that you are currently unemployed (looking for work or awaiting recall to your old job).
Suppose you got a new job offer.
For a given pay, would you be more or less likely to take the job **if it allowed you to work from home 2 to 3 days a week?**

Multiple choice | Required | Vertical | Single-select

- a) I'd be **more likely** to consider the offer
- b) No effect
- c) I'd be **less likely** to consider the offer

Show for 1/3 of unemployed respondents:

28. You stated that you are currently unemployed (looking for work or awaiting recall to your old job).

Suppose you got a new job offer.

For a given pay, would you be more or less likely to take the job **if it allowed you to work from home 4+ days a week?**

Multiple choice | Required | Vertical | Single-select

- a) I'd be **more likely** to consider the offer
- b) No effect
- c) I'd be **less likely** to consider the offer

29. Since the COVID pandemic began, **how have perceptions about working from home (WFH) changed among people you know?**

Multiple choice | Required | Vertical | Single-select

- a) Hugely improved -- the perception of WFH has improved among almost all (90-100%) the people I know
- b) Substantially improved -- the perception of WFH has improved among most, but not all, of the people I know
- c) Slightly improved -- the perception of WFH has improved among some people I know but not most
- d) No change
- e) Slightly worsened -- the perception of WFH has worsened among some, but not most, people I know
- f) Substantially worsened -- the perception of WFH has worsened among most, but not all, people I know
- g) Hugely worsened -- the perception of WFH has worsened among almost all (90-100%) the people I know

30. Once **most of the population has been vaccinated** against COVID, which of the following would best fit your views on social distancing?

Multiple choice | Required | Vertical | Single-select

- a) Complete return to pre-COVID activities
- b) Substantial return to pre-COVID activities, but I would still be wary of things like riding the subway or getting into a crowded elevator

- c) Partial return to pre-COVID activities, but I would be wary of many activities like eating out or using ride-share taxis
- d) No return to pre-COVID activities, as I will continue to social distance

31. What is your current marital status?

- a) Single (Never Married/Widowed/Separated/Divorced)
- b) Married /Civil partnership/Cohabiting

32. Please indicate how many people live in your household (including yourself):

Please add a zero if there is no person in your household in that age category

- a) Adults (under 65 years of age):
- b) Adults (over 65 years of age):
- c) Children (under 14 years of age):