Case Study
CYPHER Learning

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✔ Review by a Real User
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What is our primary use case?

We use CYPHER Learning as the core of our online learning platform. We are using it not only to deliver training courses for our customers but also for our employees.

How has it helped my organization?

CYPHER Learning was the key enabler in transforming our traditional classroom-based training services to a fully digital online service providing more options to our customers and, at the same time, providing better insights to us.

With help of online training, we can directly access our customers worldwide and get instant feedback about our own performance as well.

MATRLIX LMS offers plenty of customization options, so we managed to brand it as our own storefront for training services. Via API connection, we managed to integrate it into our company business systems.

What is most valuable?

CYPHER Learning is capable of supporting the administration, delivery, and management of all kinds of training activities, including online self-paced, online trainer-led, online hybrid, and classroom trainer-led courses. We also use it to deliver certification exam tests and distribute e-books with great success.

The in-depth reporting feature of CYPHER Learning enables us to better understand the training needs of our customers and monitor the performance of our training services.

Gamification is a great tool for inspiring

registered users to remain active and learn more.

What needs improvement?

We have a huge user base and a large number of courses in our catalog, so there is always room for improving catalog screen loading times.

Due to the complexity of our business, we would welcome more options for access rights management.

It could offer more configuration options for e-commerce and be more flexible in product portfolio presentations.

For how long have I used the solution?

We have been using CYPHER Learning as an online learning platform since 2020.

Which deployment model are you using for this solution?

Public Cloud

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