

## Committee on Transport and Tourism

### Public Hearing

# “Passenger Rights: Strengthening enforcement and improving multimodal journeys through new rights”

## PROGRAMME

Brussels, 18 November 2024

15.30-17.30

Room ANTALL - 4Q1

15.30 Opening by **Mrs Elissavet VOZEMBERG-VRIONIDI**, Chairwoman, TRAN Committee

15.34 Initial remarks by Rapporteur Mr Ricci

15.35 **Panel I: Challenges in the enforcement of passengers rights: the way forward**  
*Presentations by experts*

- **Mr José Luis LOZANO LOZANO**  
Director of Safety Management and Aircrew  
Spanish Aviation Safety and Security State Agency
- **Mr Daniel CASAS**  
Accessibility Officer  
European Disability Forum
- **Mr Steven BERGER**  
Senior Legal Officer Acting Head of Consumer Rights  
The European Consumer Organisation (BEUC)
- **Mr Emmanuel MOUNIER**  
Secretary General  
EU Travel Tech
- **Mr Sebastian LOERKE**  
Policy Manager  
Airlines for Europe, A4E
- **Mr Nick BROOKS**  
Secretary General,  
Alliance of Passenger Rail New Entrants in Europe, ALLRAIL

16.05 Questions and answers  
Final remarks by Rapporteur Mr Ricci

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16.34 Initial remarks by Rapporteur Mr Gieseke

16.35 **Panel II: Innovative solutions for multimodal passengers' rights**  
*Presentations by experts*

- **Ms Christina RUSSE**  
Deputy Secretary General  
The European Travel Agents' and Tour Operators' Associations, ECTAA
- **Ms Delphine GRANDSART**  
Senior Researcher  
European Passengers' Federation, EPF
- **Mr Gabriele DONA**  
Strategy and Sustainability Unit  
TRENITALIA
- **Ms Raluca MARIAN**  
Director EU Advocacy  
World Road Transport Organisation, IRU
- **Mr Alex RENNIE**  
Senior Public Affairs Manager  
Skyscanner
- **Mr Jean-Philippe MONOD DE FROIDEVILLE**  
SVP Global Government & Corporate Affairs  
Expedia Group

17.05 Questions and answers  
Final remarks by Mr Gieseke

17.29 Closing remarks by the Chairwoman

17.30 End of programme