



## Dogs in the Atrium and Visitor Centre

### Bedgebury National Pinetum and Forest

#### Frequently asked questions

*Why are you allowing dogs into these indoor spaces?*

We recognise that dog owners are an important group of visitors and previously, there was nowhere inside for visitors with dogs to sit. We want to make Bedgebury National Pinetum and Forest a welcoming and inclusive place to visit for all.

*Will dogs be allowed in the café with their owners to order?*

Yes, dogs are allowed inside the café so that visitors can make orders. You will be asked to sit in the atrium with your dog to consume any food or drink purchased. The internal seating in the café will remain dog-free.

*What about those who do not want to be near/around dogs?*

The atrium is a key visitor space, and we recognise that all our visitors may not be comfortable around dogs. We have clear guidelines about the required dog behaviour in indoor spaces, and please feedback to our Visitor Services team in the Information Point if you do not feel these are being adhered to. The internal seating in the café will remain dog-free.

*Where can I complain/feedback?*

We would love to hear your feedback so we can accurately assess the impact of this change to previous site rules.

If you have any comments/feedback, please email [bedgebury@forestryengland.uk](mailto:bedgebury@forestryengland.uk).

