

#### Introduction



#### What is a DISC Assessment?

DISCflex<sup>™</sup> assessments are used to evaluate your overall behavioral tendencies. By completing a DISCflex<sup>™</sup> Assessment you reveal the elevations of four DISCflex<sup>™</sup> Factors - Dominance, Influence, Steadiness, and Compliance, on a scale from 0-100. Based on those DISC Factor scores, we came up with DISC Patterns to quickly identify which factor(s) you display most often. Please note: there are no right or wrong answers and there is no perfect score or pattern!

#### Let's quickly define what DISC stands for before we delve into the details.

**Dominance** is your need for **control** and your source of **ambition**. Whenever you are feeling self-motivated, you are using your 'D' factor.

**Influence** is your need for **communication** and your source of **persuasion**. Whenever you are feeling talkative, you are using your 'I' factor.

**Steadiness** is your need for **planning** and your source of **thoughtfulness**. When you go out of your way to help someone, you are using your 'S' factor.

Compliance is your need for structure and your source of organization. When you become extremely focused on completing your tasks, you are using your 'C' factor.

#### Goals

This report will assist you in uncovering your strengths and will provide ways to mitigate your weaknesses. The report will provide valuable Coaching Advice on how best to "become a chameleon on a rainbow," being able to adapt to any professional situation. The goal is to provide you with a complete guide to understanding your behavior. The DISC eLearning was designed to help you practically apply what you have learned. It is a good idea, therefore, after you become more knowledgeable by going through the course materials, that you should retake the assessment.

#### **Flexing Your Behavior**

Once you have read your report and become familiar with your behavior style and how it can affect the people around you, the next step is to start flexing. Flexing refers to internally monitoring your behavior and choosing how you interact or react to situations. For example, an extrovert may need to "dial down" their Influence factor and talkative impulses during a meeting to make sure the team stays focused on the task at hand. While an introvert may need to "dial up" their Influence factor during a meeting to make certain that their views and opinions are heard and taken into account. Flexing refers to the conscious adjustment in behavior, whereas the term *morphing* refers to the change in your natural behaviors over time due to flexing.

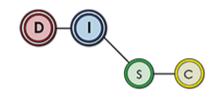
**Disclaimer:** The intent of this report is that it is not to be used for hiring decisions, nor is it appropriate for decisions regarding promotions or any other performance-based inquiries. This report can be used for professional development recommendations in tandem with our patent-pending eLearning, coaching and training solutions, as well as for Blended Learning.

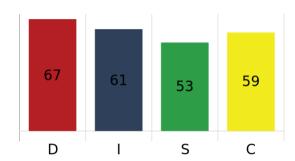
#### Summary & Scores



#### My DISCflex™ Pattern

Your behavioral style shows elevated Dominance and Influence patterns. You typically will take charge and make decisions but will do so with a people focus. People look to you for guidance, as your actions are persuasive and motivate others.



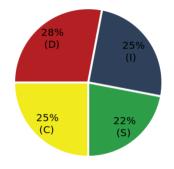


#### What does that mean?

You are result oriented and determined to complete your goals. Your decisions are able to persuade and motivate others. This allows you to excel in team environments as you are able to act as a leader or authoritative figure. You initiate action and are not scared of conflict as you will argue your point of view.

#### **Compare your behaviors**

Looking at the big picture you are able to see your behavioral style is governed most by your Dominance and Influence Factors. The pie chart indicates a clearer overall picture - a snapshot - of all four factors in your behavioral pattern. When you compare and contrast



the bar versus pie chart to your coworkers you can gauge your behavioral style's strengths and weaknesses enabling you to see what things separate your actions from others. You can use this to recognize how to incorporate behaviors in the different situations you come across in life.v

## Ambitious Negotiation Strategizing

**Planning** 

### Potential Challenges Focus

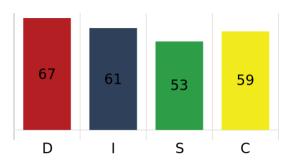
Giving up control
Want results now
Time management

#### **Motivators & Stressors**



#### **Motivators**

Ready to get motivated? We've highlighted some key things that get your blood pumping. You will find that some of these motivators happen on an unconscious level. Use these to explore other motivators you have within yourself and that guide you to certain decisions and actions.





- Results
- Social Interaction
- Control
- · Working toward goals with others
- · Being able to work at a steady pace
- Structure

#### **Stressors**

When you get angry or frustrated, it's due to one of your stressors. This list provides some of the deeper stress factors that happen in your brain and cause you to act in a negative manner. When you let your stressors get to you, always know that you are at risk of causing conflict within yourself and your relationships with others. Understanding your stressors can help you prevent this.



- Rules
- Isolation
- · Confined to structure
- Making individual decisions
- Inconsistencies
- Unknown expectations

#### **Sub-factors Overview**



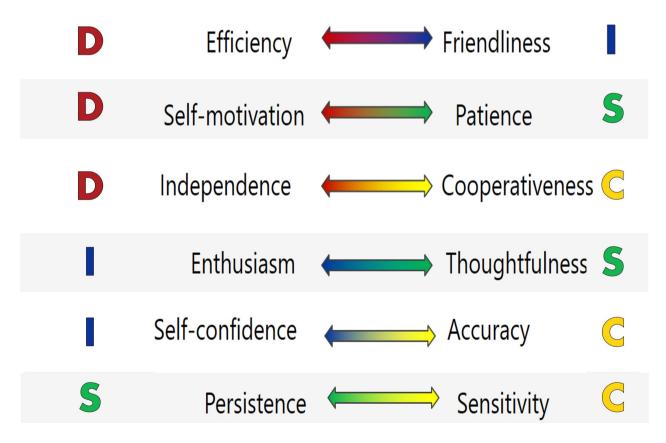
#### **Introduction to Sub-factors**

DISCflex Sub-factors<sup>TM</sup> describe the relationship between two DISC Factors. Simply put, a Sub-Factor is your natural tendency to use one DISC Factor over another. There are 12 Sub-Factors on 6 different specturms (see below). Each Sub-Factor Spectrum is made up of two strengths, one for each DISC Factor being measured. The larger the gap between your scores for the two Factors, the harder it might be for you to flex from your Driving (natural) Factor to your Opposing Factor.

Flexing your behavior to focus more on one side of the Spectrum may require you to consciously focus less on the other side. For instance, to become more *efficient*, you may have to focus on giving up some *friendliness*, and vice-versa. Your focus can (and should) change situationally, whether intentionally or unintentionally. The goal is to be aware of your natural tendencies and be able to intentionally adjust your behavior to whichever Factor would provide a more beneficial outcome.

Before looking at your results on the following pages, take a look at the 6 spectrums and figure out which end of each spectrum you lean towards most often. Circle the 3 skills that are easiest for you, and put a star next to the 3 skills you need to work on most. If you feel you can use both skills interchangeably, put a circle in the middle of the spectrum. Then see how your results compare to your assessment results on the following pages.

#### The 6 Sub-Factor Spectrums



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#### First Sub-factor



#### **Driving Sub-factor**

#### **Self-motivation**

With your Dominance factor greater than your Steadiness factor, this gives you the Subfactor Self-motivation. You always like to be on the move and think of ways to get things done. By creating new plans and ideas, you do not need other people to tell you what to do because you are the one that looks to take action.



- Active
- Energetic
- Forceful
- Creative
- · Full of life
- Lively

#### **Opposing Sub-factor**

#### **Patience**

Patience is the opposing sub-factor to Self-Motivation. Sometimes it is a good idea to step back, assess the situation, and gather feedback from others before moving forward. Be sure to "Dial Up" your S Factor in order to listen and think objectively before taking action.



- Anticipate when you might become impatient. Visualize yourself as a patient person.
- Calm down and rationalize the situation, look at the big picture.
- Empathize with people around you.
- Prepare a plan for when patience is needed.
- Remember that good things take time to happen.
- Find your patience patterns and recognize your triggers.

#### **Your Scores**

Take another look at your scores. The greater the gap between two factors, the harder it will be for you to flex from your Driving Subfactor to your Opposing Sub-factor. The more you practice dialing up your opposing factor the easier it will become to situationally flex.

67 61 53 59 D I S C

The goal is to utilize the appropriate behavior depending on any given situation.

#### Second Sub-factor



#### **Driving Sub-factor**

#### Independence

With your Dominance factor greater than your Compliance factor, this gives you the Sub-factor Independence. You take pride in being able to accomplish things on your own. You act as a visionary by being able to create your own rules and ways of doing things.



- · Self-determined
- Objective
- Free
- On your own
- Private
- Self-reliant

#### **Opposing Sub-factor**

#### Cooperativeness

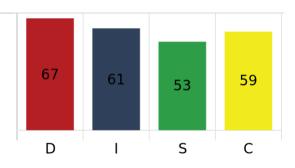
Cooperativeness is the opposing sub-factor to Independence. Working independently is good, but be sure that you are keeping the big picture goals of your team or organization in mind. "Dial Up" your C Factor to ensure you are cooperating within established standards and with the appropriate parties.



- Be positive about what you can achieve with other people.
- Be enthusiastic about working together.
- Make sure everybody understands why you're cooperating.
- Set ego aside and focus on team goals.
- Open the lines of communication and have mutual respect.
- Be accepting of others and changes that happen. Build trust by being open.

#### **Your Scores**

Take another look at your scores. The greater the gap between two factors, the harder it will be for you to flex from your Driving Subfactor to your Opposing Sub-factor. The more you practice dialing up your opposing factor the easier it will become to situationally flex.



The goal is to utilize the appropriate behavior depending on any given situation.

#### Third Sub-factor



#### **Driving Sub-factor**

#### **Enthusiasm**

With your Influence factor greater than your Steadiness factor, this gives you the Subfactor Enthusiasm. You have high energy and enjoy looking at the positive side of a situation. You enjoy sharing your views with others and are able to motivate them with your passion.



- Eagerness
- Passion
- Interest
- Conviction
- Excitement
- Gusto

#### **Opposing Sub-factor**

#### **Thoughtfulness**

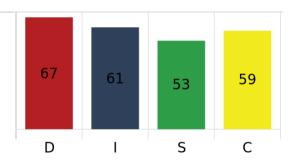
Thoughtfulness is the opposing sub-factor to Enthusiasm. You may get so excited to do something, that you don't put enough time or thought into it. Be aware of your actions and "Dial Up" your S Factor to the appropriate level to ensure enough thought is going into your actions.



- Make eye contact, keep an open stance and read nonverbal cues.
- · Listen with a view to understanding.
- Defer judgement, focus on the positive.
- Be humble when receiving praise, be liberal when giving praise.
- Don't set high expectations on others.
- Make an effort to observe what is happening around you.

#### **Your Scores**

Take another look at your scores. The greater the gap between two factors, the harder it will be for you to flex from your Driving Subfactor to your Opposing Sub-factor. The more you practice dialing up your opposing factor the easier it will become to situationally flex.



The goal is to utilize the appropriate behavior depending on any given situation.

#### Third Party Introduction



#### Why is 3rd-Party Feedback Important?

3rd-Party Feedback is an important tool that helps you better understand your relationship with others. Seeing how other people view your behavior can help you identify "Blind-Spots" in your behavior. Your self-perception can be skewed to reflect how you *would like to believe* you act, but gathering feedback from others can confirm or contradict your self-perception. Using this infomation, you can take a step back and try to understand *why* others might see your beahviors the way they do.

#### **How does 3rd-Party Feedback work?**

Your 3rd-Party Assessors are asked to take a 22 Question Assessment about your behavior. The information on the following 3rd-Party Pages is based on the feedback provided by your assessors. If only one person completed the assessment (within each group) you will see only one person's opinion, but if two or more people have taken the 3rd-Party Assessment you will see the aggregate of their responses. The 3rd-Party Results paint a picture of how people percieve you that will get clearer with more people's feedback.

#### **How do I invite more 3rd-Party Assessors?**

You can invite additional 3rd-Party Assessors anytime by logging into your User Account and clicking the "Invite 3rd-Party Guests" button. Download your report again to get the latest 3rd-Party Results.

#### Why are there 3 different groups?

We break the feedback into 3 different groups to see how you behave in different environments. For example, some people behave very differently at work than they do at home, and that's okay. The important thing is to use this feedback to "look in the mirror" and see if other people perceive you the way you want to be perceived, and taking steps to adjust your behavior when there are discrepencies.

You will have the option to mark each assessor as a Co-worker, Family, or Friend. Be sure to classify your 3rd-Party Assessor into the correct group to get the most accurate information in your report. If a person fits into more than one group, simply select the best fit for the individual and their results will populate into that group's results.

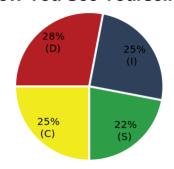
#### Do the 3rd-Party Assessments affect my whole DISCflex Report?

No. The feedback we gather from 3rd-Party Assessors will only affect the 3rd-Party Pages of this report. The rest of this report is based soley from your self assessment results.

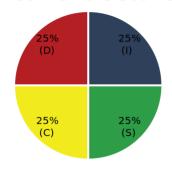
#### Third Party Overview



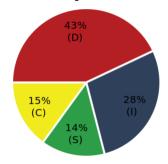
**How You See Yourself** 



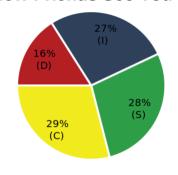
**How Co-workers See You** 



**How Family Sees You** 



**How Friends See You** 



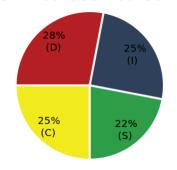
DISC Factor	Self-Perception	3rd-Party Perceptio		Variances
		Co-workers	61	-6
Dominance	67	Family	98	31
		Friends	38	-29
		Co-workers	62	1
Influence	61	Family	65	4
		Friends	64	3
		Co-workers	62	9
Steadiness	53	Family	33	-20
		Friends	66	13
		Co-workers	62	3
Compliance	59	Family	34	-25
		Friends	70	11

#### Third Party Results - Co-workers

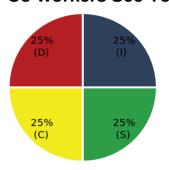


#### **3rd-Party Details - Co-workers**

**How You See Yourself** 



How Co-workers See You



DISC Factor	Self-Perception	Co-workers Perception	Variances
Dominance	67	61	-6
Influence	61	62	1
Steadiness	53	62	9
Compliance	59	62	3

#### **How Co-workers May Describe You**

Your co-workers have indicated that your behavioral style shows a DISCflex pattern that is balanced across the factors. You tend to look at the situation for guidance in what behavior should control your actions and communications. You are methodical and can be persuasive, motivated, thoughtful, or go into execution mode as the situation requires. Co-workers may see you as a 'Jack of all Trades'.

#### How Co-workers might describe your Strengths and Challenges...

Strengths	
Proactive	
Sociable	
Considerate	
Focused	

Potential Challenges
Decision making
Overthinking situations
Overly confident
Stressed easily at times

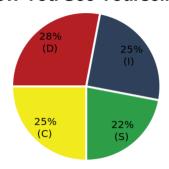
<sup>\*\*</sup>It is important to note that your 3rd Party Assessors did not select any of these specific adjectives during the

#### Third Party Results - Family

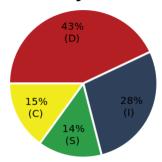


#### **3rd-Party Details - Family**

**How You See Yourself** 



**How Family See You** 



DISC Factor	Self-Perception	Family Perception	Variances
Dominance	67	98	31
Influence	61	65	4
Steadiness	53	33	-20
Compliance	59	34	-25

#### **How Family May Describe You**

Your family members have indicated that you have an elevated Dominance pattern. You are strong willed, self-motivated, and determined in your actions. You like to be in a leadership role and will typically take charge and make decisions very quickly.

#### How Family might describe your Strengths and Challenges...

Strengths	
Determined	
Sociable	
Spontaneous	
Creative	

Potential Challenges		
Focus		
Giving up control		
Prioritization		
Deciding too quickly		

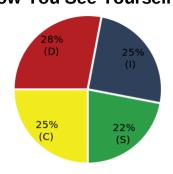
<sup>\*\*</sup>It is important to note that your 3rd Party Assessors did not select any of these specific adjectives during the assessment process, so take this feedback 'with a grain of salt'.\*\*

#### Third Party Results - Friends

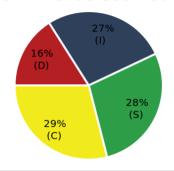


#### 3rd-Party Details - Friends

**How You See Yourself** 



**How Friends See You** 



DISC Factor	Self-Perception	Friends Perception	Variances
Dominance	67	38	-29
Influence	61	64	3
Steadiness	53	66	13
Compliance	59	70	11

#### **How Friends May Describe You**

Your friends have indicated that your behavioral style shows elevated Influence, Steadiness, and Compliance patterns. You are able to persuade others, plan well, and build strong relationships. You make patient decisions by following rules and guidelines but will take the time to figure out how decisions made will impact everyone. You are very loyal.

#### How Friends might describe your Strengths and Challenges...

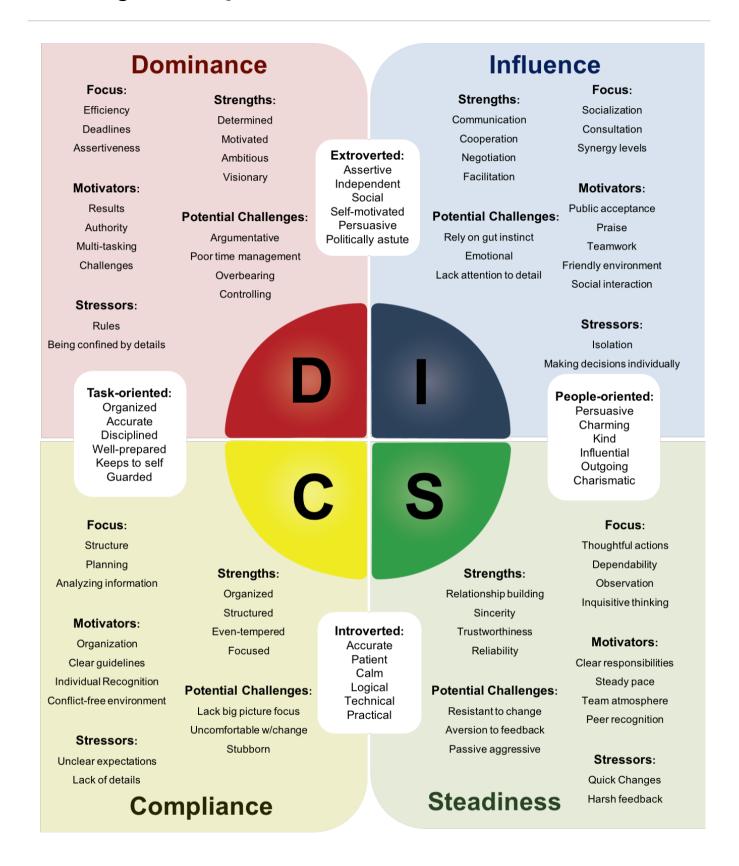
Strengths	
Easy Going	
Sociable	
Considerate	
Focused	

Potential Challenges		
Motivation		
Prioritization		
Determination		
Decision making		

<sup>\*\*</sup>It is important to note that your 3rd Party Assessors did not select any of these specific adjectives during the assessment process, so take this feedback 'with a grain of salt'.\*\*

#### Defining DISC Quick Reference





#### Dialing DISC Quick Reference



# How to Dial Up & Dial Down

DIAL UP

## DIAL DOWN

#### **DOMINANCE**

Don't say it. Do it!

Set goals

Use the subconscious

mind

Try something new

Watch the leader

Act quickly
Take risks
Change your pace

Be the leader

#### INFLUENCE

Control and monitor your self talk Be enthusiastic Learn to mirror and match Extend invitations to others Work on teams

Talk to people
Get others' opinions
Become more convincing
Practice public speaking

#### **STEADINESS**

Stick to what you're doing (commitment & consistency) Have a purpose when you speak Plan

Define what you're doing (responsibilities, accountability and authority) Eliminate distractions

#### COMPLIANCE

Prioritize your tasks
Structure your day
Know the guidelines
Create appropriate quality
standards

Plan a major project
Outline the boundaries
Ask an expert (or
perceived expert)
Refer to the instructions

#### DOMINANCE

Take a time out
Listen to others
Let others speak for
themselves
Wait to provide feedback
Follow the rules
Think through situations
Get one task completed
at a time
Put some energy into
building trust with others

Let an argument go Review your biases Let someone else lead Ask what you can do for others

#### INFLUENCE

Close yourself off from interactions during certain times of the day
Say what you need to say once (avoid repeating yourself)
Let others talk
Do what you can for your team without asking
Find the root cause

Let things happen
Concentrate on following
through
Translate ideas into an
implementable action plan
Watch out for biases

#### **STEADINESS**

Be efficient
Forgive and forget
Try something new
Take a calculated risk
Be open to change
Be flexible

Think about the most important aspects of your life Take a break
Find a mentor
Become more task-oriented

#### COMPLIANCE

Be open minded

Question why people create

rules (including benefits and consequences)
Speak up
Be creative
Take calculated risks
(and make decisions)
Change your routine

Learn rapport building

techniques

Confront your biases
Take initiative
Focus on behaviors
Look at the big picture

#### DISCflex™ Quick Reference



	DOMINANCE	INFLUENCE	STEADINESS	COMPLIANCE
Strengths	Determined Motivated Ambitious Visionary	Social Skills Influence & communication Cooperation Negotiation & facilitation	Build strong relationships Sincerity & trustworthiness Reliable Logical	Organized & structured Even-tempered Focused Responsible
Potential Weaknesses	Argumentative My way or the highway Overbearing Controlling	Reliance on gut instinct Insecure Lack attention to detail May let deadlines slip	Resistant to change Dislike giving or receiving feedback Passive-aggressive Possibility to be self-absorbed	Lack big picture focus Uncomfortable with change Confined by procedures Stubborn
Motivators	Results Authority Multi-tasking Challenges	Acceptance & praise Peaceful & friendly environment Working with others Social situations	Clear responsibilities Steady pace Group environment Recognition	Organizational effectiveness Defined tasks/responsibilities Recognition & reassurance Conflict-free environment
Stressors	Inaction Rules No decisions being made Being confined by details	Isolation Lack of communication Making decisions individually	Quick changes Harsh feedback Taking sudden action Unclear communication	Insufficient planning Multi-tasking Not knowing expectations Lack of detail or information
Communication Style	Important information only No idle chatter Big picture focus	Discussing information Talking through options Brainstorming	Prefer meaningful communication Status updates Thoughtful dialogue	Details and logical answers Cover all possibilities Clear expectations
Decision Making	Quick to decide & act Comfortable with risks Decisions are based on the big picture Prefer authoritative decisions	Receive feedback from others before acting Rely on gut instinct Prefer to know how others would act Prefer consensus decisions	Prefer practical options Hesitant to act Need contingency plan Prefer ad hoc decisions	Focused on facts rather than feelings Prefers to get all the facts Prefer fact-finding over making the final decision Prefer rational decisions