

Salesforce Professional Services



Agentforce Activator

Confidently deploy agents fast with Agentforce Activator.

Salesforce Professional Services works side-by-side with the developers of Agentforce and has unmatched expertise with the technology. When you're ready to get started with Agentforce, we can help you build an agent that's aligned with your company's goals and values. You'll be able to quickly and confidently deploy your first Agentforce agent, empowering your team to get work done faster and extend their capabilities.

How do we work together to achieve your goals?

First, we'll seek to understand your business goals and select the right use case from a pre-defined list as the foundation for building an Agentforce agent. We'll test your agent to ensure it meets our high standards for trust and performance, and guide you through the deployment process.

Implement Agentforce quickly with experts by your side.

Our experts collaborate directly with the Salesforce product team. They have hands-on experience with Agentforce and can help you build and deploy an agent quickly so you can see value fast.

Build an agent tailored to your needs.

Our team will help you understand the pre-defined use cases and select the best one for your business. From there, we'll create an Agentforce agent tailored with actions, data, and guardrails aligned with your business goals and values.

Bring your agent and employees together to scale productivity.

We'll develop and test your agent based on our principles of trust and responsible AI usage. We'll guide you through deploying it to production so you can begin extending your team to save time.



of customers reduced time to reach project outcomes*







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Humans with agents drive customer success together.



We believe the broader outcome for Al and Agentforce is to augment our ability as humans and make work more purposeful, so you have to look at human outcomes."

Mark Wakelin

Executive Vice President, Global Professional Services, Salesforce

See how we've improved customer outcomes.

According to a commissioned Forrester Consulting Total Economic Impact™ study,* with the help of **Professional Services:**



of customers improved their customers' experiences*



of customers adopt new Salesforce releases sooner*



of customers were able to innovate better or faster*

With 25 years of product and industry expertise, we're here to help with your biggest data and AI priorities.

*The Total Economic Impact™ Of Salesforce Professional Services, a commissioned study conducted by Forrester Consulting on behalf of Salesforce, February 2024. Survey respondents include 220 cross-industry, global decision-makers who have worked with Salesforce Professional Services.

> Want to work with Professional Services to implement Agentforce? Contact your Salesforce Account Executive or call 1-800-664-9073.



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